



# older tenants voice

Housing for the Aged Action Groups Quarterly Newsletter Autumn 2022



**HOUSING FOR THE AGED ACTION GROUP**

**FIGHTING FOR HOUSING JUSTICE FOR OLDER PEOPLE SINCE 1983**





Hello Dear Members

The first members general meeting for this year went extremely well, thanks to everyone there. It was so good to see around 40 HAAG people on screen from as far away as the Goulburn Valley region, Darwin, NSW, WA and welcome also to our newest member Jennifer Lonigan from Phillip Island. Most of the discussions related to the upcoming Federal Election, which will be sometime in May of this year.

A big focus of our election campaign is emailing and meeting MPs and candidates, and HAAG can assist members with a toolkit and support to do that.

Also the [House on Fire](#) online forum is available to all members who wish to have their say and share information. Anyone can share stories and opinions about people they may know who are at risk of homelessness or suffering constant private rental cost increases, to name just two situations. The forum has recently posed the question, simply 'What would you like to tell your MP?' I imagine many of you dear members can think of plenty you'd like to ask that will

stir up any politician! Read more at [houseonfire.older tenants.org.au](http://houseonfire.older tenants.org.au)

On February 8th HAAG people got together, on Zoom again as needs must these days, to talk strategic planning of progress for the next few years. That entailed looking closely into our Monitoring, Evaluation, and Learning framework (MEL for short) of all that's performed at and through HAAG. You would recall the information in the last Newsletter about the four pillars of this organisation's structure, which is still the solid foundation of all the HAAG planning. Clear planning leads to strong strategies, which in turn enables the maintaining of the values we insist upon to provide senior persons with what they need for the rest of their lives.

It's not rocket science but it can be difficult when there's less assistance with solutions and action from those who are in the paid positions to make or change the rules.

Many members appeared on screen and offered their ideas and thoughts to all the subjects presented at that Strategic Planning day. They gave practical and caring ideas and thoughts for long range basic needs, housing and services for older generations especially.

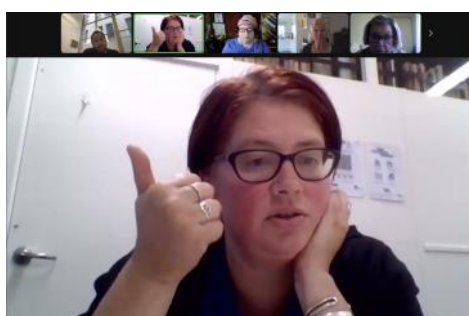
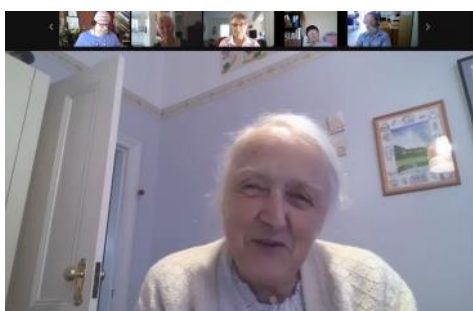
The points raised about the neglect and dismissal of older people by those who have experienced it were noted. How wonderful it would be if the leaders of our land did the same.

Stay safe everyone

Phyll



Our General Meeting on the 17th of February 'zoomed in' HAAG's demands and mobilisation for the federal election campaign 2022. We' also discussed the latest from the Victorian Social Housing Regulation Review. A great turn out with lively discussions, pictured below:





International Women's Day (IWD) has always been a significant day for HAAG, representing the struggle for justice and gender equality in our society, workplaces, on the streets and in our homes.

This year IWD took on added significance. More than 400,000 older women are at risk of homelessness across Australia, we have a government that has ignored the demands of the Women's Marches and #MeToo movements, and a federal election coming up in May.

HAAG participated in many IWD events including "Housing Solutions for Women's Homelessness" (pictured above left) and Council on the Ageing's IWD event (above right). Meanwhile on Zoom we joined a discussion on 'Housing 4 Equality' as well as 'Age Friendly Housing in North East Victoria'.

Also later this month on March 27, we'll be participating in a discussion at MPavillion addressing the questions of what factors have placed older women at risk of homelessness, and what can we do to help. See more at [oldertenants.org.au/events](https://oldertenants.org.au/events)



The National Housing Conference organized by the Australian Housing and Urban Research Institute (AHURI) was held in Melbourne this year, with the theme “Resilience, Connection, Transformation”. The focus of the conference was “best practice in delivering social and affordable housing”. Unlike the separate Victorian Homelessness Conference (which supports people to attend with the help of the Lord Mayor’s Charitable Trust) there were no free or discounted tickets for people with a lived experience of homelessness, and with tickets at \$1500 each, it was difficult for small organisations and communities to attend.

With the focus of the conference on the supply of social and affordable housing, not to mention the expense involved, there was a large contingent attending from the community housing sector and from State Governments, including Homes Victoria. The exhibitors reflected this focus, with at least six different companies spruiking tech, apps, and software for “tenancy management”. It seems we are that much closer to the dystopian future predicted by this cartoon, first

seen in HAAG’s 1996 newsletter!

It was the first conference since the pandemic, and with a mixture of face-to-face and online participation. Unfortunately, not all of the sessions were available to view online, including the panel sessions which we think would have been of most interest to our members – Ageing and Housing Insecurity, and LGBTIQ+ Housing Journeys, both held at the same time in concurrent sessions on the afternoon of the second day.

The Ageing and Housing Insecurity panel featured two members of the Housing Older Women’s Movement in Queensland, Maggie and Linda, who we have been working closely with for a number of years. HAAG’s Executive Officer Fiona York and member of our Committee Andrew Rogers were on the panel of the LGBTIQ+ Housing Journeys session, talking about our LGBTI project. Although we were disappointed it wasn’t available online or recorded, we had great engagement from the audience and one person commented on the progress in getting the topic onto the program at all.



Andrew Rogers addressing the conference



Comic by 'Jock', from an old edition of Older Tenants Voice



The Aged Care Navigator program has grown from being a one year trial to becoming an ongoing service of HAAG. Stephanie Agius (pictured) has settled into her role and been enjoying the job of connecting older people with the services they need.

Navigating services with My Aged Care can seem a bit daunting at times. The call centre number 1800 200 422 and the website [www.myagedcare.gov.au](http://www.myagedcare.gov.au) are the first starting point to register and see if you or someone you represent are eligible for an assessment.

It can take a few weeks before you are assessed and then another few weeks before you receive the outcome of your assessment including what services you have been approved for. Then it can take a while before you find a service provider who can provide the service you are looking for at a price that you can afford.

The services are substantially subsidised by the government but sometimes you may still be asked to contribute a small amount. When you are happy with the service provider and their fees then you work with them to set up a support plan.

If your needs change you can request a review of your service plan to add additional services. If at any stage of this process you need someone to talk to My Aged Care, assessors or service providers on your behalf then you can call HAAG and ask to speak to the Aged Care Navigator or you can email Stephanie, our fountain of wisdom and support on everything Aged Care at [navigator@oldertenants.org.au](mailto:navigator@oldertenants.org.au)

## Additional Service

1800 227 475 is the new hotline number to ring to make a face to face appointment with one of the newly appointed Aged Care Specialist Officers (ACSO's) in a Centrelink Office. These people are able to assist clients or their nominees with understanding the costs associated with in home aged care services as well as the costs associated with residential and respite care. They can also assist clients with filling in Income and Asset forms as well as answering questions about My Aged Care.

These positions are being rolled out by Services Australia over the next few months. There is currently one at the Airport West, Glen Waverly, Shepparton and Hamilton Centrelink Offices with more due to start in the next few weeks in Geelong, Werribee, Warnambool and Mornington and Mildura.

Our community engagement in the Goulburn Valley Region has been traveling along nicely we are now starting to see outcomes for our work in the form of clients and other organisations contacting Teresa for information and meeting. We have also had a few people requesting our flyers, which means they are getting out there.

A few HAAG workers recently met with the newly appointed Service Australia Aged Care Specialist Officers (ACSOs), including the ACSO based in Shepparton, which was

great opportunity to hear about their service and share information about HAAG. Other recent meetings include Centrelink Shepparton, Cobram Support & Information Services, Aged Care Assessment Service (ACAS)/Regional Assessment Service (RAS), Wellways, the Salvation Army and Murrindindi Shire.

We are very pleased that a new worker is starting on the regional project to extend our community engagement and housing support in Goulburn Valley.

## NATIONAL PROJECT

HAAG and Older Women's Network NSW made a joint submission to the Draft National Plan to End Violence against Women and Children 2022-2032, highlighting the inadequacy of meaningful targeted measures to address the challenges older women experience. The submission focused on the need for long-term housing support targeted to older people, measures on elder abuse of older women and reforms required to address the increased risk of domestic and family violence and elder abuse of women as a result of the current income support payments. Recommendations included:

- Identify access to social and affordable housing as a focus area under each pillar of the National Plan and include immediate and significant investments by federal, state and territory governments, accompanied by clear targets and outcome measures, to deliver an adequate supply of new social and affordable housing as a preventative measure and to ensure

victim-survivors fleeing violence can recover and thrive.

- Address the housing needs of older women across each pillar of the National Plan, noting that experiences of family and domestic violence may be current or in the past with associated implications.
- Incorporate clear measures in relation to elder abuse of older women in different housing settings, including the direct links between their abuse and homelessness.
- Address the disproportionate negative impacts of social welfare regulations and policies including increasing social security payments and scrapping policies, such as, the Cashless Debit Card (CDC).

This joint submission was endorsed by DVNSW, the peak body for specialist domestic and family violence services in New South Wales.



## New South Wales

Based on widespread consultation with older people and the community sector in New South Wales, the Ageing on the Edge Forum has developed policy recommendations that are critical to addressing the needs of older people facing housing stress and homelessness. Building on the Home at Last: Solutions to end homelessness of older people in NSW and the Ernst and Young Cost Benefit Analysis of the Home at Last model, we called on the NSW government to –

- Fund a specialist older person's housing information and support service that comprises both an early intervention and crisis response, similar to the HAAG 'Home at Last' model in Victoria.
- Lower the priority age for social housing eligibility from 80 years as a matter of urgency.

Build 5,000 social and affordable homes per year for 10 years, 20% of which should be dedicated to older people.

These recommendations were delivered to the NSW Government in a Pre Budget Submission paper, which was endorsed by a number of key organisations in NSW including Country Women's Association NSW, Bridge Housing, The Benevolent Society and Age Matters.

## Queensland

The Queensland Government has announced measures to address older women's homelessness, as part of their overall Housing and Homelessness Action Plan 2021-2025. Initiatives include a new

advisory and monitoring group, a housing hub with specialist support services, planning reform, and co-designed housing growth projects.

HAAG has worked closely with the Housing Older Women Movement (HOW) - a group of women with lived experience of housing insecurity and their supporters, QShelter and the Queensland Department of Communities, Housing and Digital Economies to build understanding of the issue and identify relevant policy responses.

The proposed housing hub with specialist support services has been conceived based on insights from the HAAG Home at Last service. The new service will be delivered by a local service provider and informed by HAAG's service model with a focus on early intervention, information, navigation and housing support.

It has been wonderful working with the HOW movement and inspiring to see the voices of lived experience influence public policy. The Queensland government's responsiveness demonstrates action is possible in the face of the growing homelessness crisis facing older women in Australia.



Housing Older Women's Movement members with Queensland Government MPs at the announcement of the new funding.



Following on from the success of the At Risk forum in 2021 which mobilised hundreds of older people across the country to take action and demand change from their federal politicians, Housing for the Aged Action Group and the National Alliance of Seniors for Housing are taking the next steps to bring the campaign's demands to the federal election.

We can't afford another three years of inaction while older people are the fastest growing group experiencing homelessness in this country.

There is real momentum for change, with a broader understanding of the housing crisis affecting all demographics, and a growing awareness that older people are the fastest growing group of people experiencing homelessness, but we won't see better services and more housing on the ground for older people unless our Federal MPs are motivated to make that change.

We need you to contact your MP to explain the need for reforms that will end the housing and homelessness crisis affecting older people. We want as many HAAG members as possible to speak to their election candidates about Housing and homelessness. We want you to speak about how being at risk of homelessness has affected you or someone you care about. If you are now securely housed, we want you to explain how this has changed your life. We want MPs and candidates to be personally filled-in on how important the issue is to their constituents, and how your vote depends on action on this issue.

Speaking to your MP/Candidate can seem intimidating. But we're here to support you through the whole process. We have an election toolkit at [oldertenants.org.au/toolkit](http://oldertenants.org.au/toolkit) with tips for setting up a meeting, preparing for a meeting, what to expect and how to

follow up. We also offer one to one support over the phone to help you prepare for your meeting if you would like that support.

Frances Every from our National Alliance for Seniors Housing (NASH) group spoke to her MP and Labor Candidate in Leichardt on the 31st of January this year. Her meeting with Labor Candidate Elida Faith had some great outcomes including a potential invite to a round table discussion with Jim Chalmers MP and Jason Clare MP as well as a Shelter QLD action group around housing and older people. Elida Faith was also very keen to know more about the Home at Last service model and how this can facilitate better access to housing for older people. Elida also posted about the meeting on Social Media, pictured below



# HAAG'S FEDERAL ELECTION DEMANDS

MORE HOUSING



## National Housing Strategy

to address the housing and homelessness crisis in Australia



## 25,000 new Public, Community & affordable homes

at least every year



## National Construction Code

to make housing accessible and adaptable to climate change

MORE SUPPORT



## #Raise The Rate

of income support payments permanently



## Provide housing support for people at risk of homelessness

in new CareFinder program in aged care



## State-wide housing information and support services

for older people

LESS INEQUALITY



## Address systemic gender inequality

through tax, superannuation, workplace, housing and aged care policy reforms



## National Agenda for Older People

to improve economic, social, health and civic participation outcomes for older people



# BACKGROUND FACTS ON OLDER PEOPLE'S HOUSING



In 2016, 1 in 4 older people (aged 65 and over) was living in private dwelling alone. Living alone and in private rental are risk factors for homelessness.



1 in 6 people experiencing homelessness on Census night in 2016 were aged 55 and over

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women aged 45 and over are at risk of homelessness in Australia. Risk factors include living in private rental, living alone, not working full-time, identifying as Aboriginal and Torres Strait Islander women and being a migrant from a non-English speaking country

The Retirement Accommodation Action Group (RAAG) has been busy in the new year planning how to tie in campaigning for a dispute resolution processes, a stop on excessive fees, to instate training and certification of retirement housing staff, and to reduce complexity of contracts. HAAG staff, and a RAAG representative met with Greens MP Samantha Ratnam to discuss the experience of retirement housing residents, with a focus on those that may fall through the Residential Tenancies Act and Retirement Villages Act (RVA) review processes such as Part 4A residents who own their dwelling but rent the land it sits on. MP Ratnam agreed to contact the minister to find out the progress of the RVA review, and the RAAG member shared her experience living in a Part 4A park to help MP Ratnam understand the severity of the issues many older residents experience. The meeting was productive a step to raise these concerns with policy makers and parliamentarians.

RAAG's efforts contributing to an ongoing Embedded Networks Review paid off with the Final Recommendations report quoting HAAG's submission three times. The Review sets out key recommendations on how to best implement the Victorian Government's 2018 election commitment to ban embedded networks in new builds, and ensure those in existing networks can access the same options and protections as those not in

"The monthly site fees keep increasing faster than my pension does. I am worried soon I will not be able to afford to live here.

To make matters worse, the high deferred management fees at my residential park mean financially I am trapped."



**Retirement housing fees need to be reformed and regulated to ensure all charges are fair and affordable. What the amounts are, and what they are for must be made clear.**  
Contact HAAG if you want to help us improve the system for all retirement housing residents on 9654 7389.

embedded networks. It is exciting to know the perspectives of older people living in housing with embedded networks has been represented. If you want to read more about the Final Report you can find it here: <https://engage.vic.gov.au/embedded-networks-review>

Finally, RAAG has members from all different kinds of retirement housing and has aims to split into two groups again based on housing type and contract type to focus on more specific concerns. We have had new member join us in the last month, so if you would like to join us too then contact Fiona Waters on [Fiona.Waters@oldertenants.org.au](mailto:Fiona.Waters@oldertenants.org.au) or 9654 7389, option 2.



The LGBTI Community Reference Group has been meeting since May 2021 to create content to support early intervention to prevent homelessness in older LGBTI Communities. The group worked together over this period to create key messages that will be used to inform community education for professionals and for peers. These key messages were also used to create a brochure in time for the 2022 Midsumma Festival. Due to high temperatures and the pandemic, the stall was not staffed by HAAG workers or group members, but the brochures, Out of the Closet Report and other HAAG information was available for people to pick up.

In 2019, at the Midsumma Festival HAAG completed a survey to better understand the housing experiences of older LGBTI people, in 2022 we are running the survey again to see how older LGBTI people's housing has changes over the last couple of years. Please see the link and QR code below if you would like to contribute!

Now the LGBTI Community Reference Group has finished the Melbourne City Project Grant aims, they are working to establish purpose and plans for the coming year to build on the context produced in 2021. Stay tuned for what they are up to next!

If you would like to complete the survey, here is the link: [surveymonkey.com/r/GJNPCR8](https://surveymonkey.com/r/GJNPCR8)

If you would like more information or an alternative way to complete the survey, please email [fiona.waters@oldertenants.org.au](mailto:fiona.waters@oldertenants.org.au) or call 9654 7389



## CASE SOLVED: ANOTHER RETIREMENT HOUSING RESOLUTION



Jennie was referred to our Retirement Housing Advice Service, as she had had huge crowds of ants crawling into her unit for almost 12 months and the village where she lived had consistently been unresponsive to this pest infestation.

When she came to RHAS, Jennie was highly stressed and was unable to settle into her new home due to the ant infestation. We quickly organized a site visit to Jennifer's unit to examine the pest control issue in person. During the visit Jennie revealed to us that she had been sleeping in her lounge chair in the living room because she was unable to sleep on her bed because of the ants.

Jennifer shared with us that almost everyday she had to spend extensive time cleaning up the ants off her kitchen floor and countertops, bathroom areas, laundry, and even her bedroom. Jennifer's belongings were still packed in boxes as Jennifer did not wish for the ants to crawl inside them.

Our worker obtained a copy of her management contract during the site visit. The worker ascertained that pest control was covered as one of the services by the retirement village. Our worker quickly drafted a letter requiring compliance with the clause, buried deep in over forty pages of legal jargon and confusing legal disclaimers.

The initial response from management of the retirement village contained language which was dismissive of Jennie's concerns and attributed all of her issues with ants to a mental health issue.

We wrote back in turn with photographic evidence of ants crawling all over the floor in Jennifer's unit and that we were prepared to go to a tribunal to enforce the clause in the management contract.

Eventually, management of the retirement village folded, offering to reimburse Jennie for the cost of two previous pest control treatments, and to contact the recommended pest control service and organised for a series of dusting treatments by a qualified pest controller. We were able to further obtain a pest control report from the pest controller with a recommendation for a permanent solution: the sealing of all of the gaps to prevent the ants from coming in, for good.

A maintenance worker then attended her unit with a caulking gun to seal the described gaps in her bathroom, kitchen, and laundry where the ants had been coming from. Jennie was extremely relieved that the quantities of ants coming in had dramatically decreased. At last, almost sixteen months after moving in, she was able to unpack and relax.



In October 2020 we received an My Aged Care (MAC) referral from Brimbank Council Regional Assessment Service (RAS) for a 72-year-old woman living in private rental in the western suburbs of Melbourne.

Sue's husband had recently passed away and she was finding it difficult to manage to pay the rent of \$1130 per month on the single Age Pension.

The main reason she sought our assistance was: Housing Affordability Stress and other reasons were financial difficulties, inadequate housing, mental health and medical reasons.

Due to COVID-19 the outreach worker posted Victorian Housing Register housing application documents and the Special Accommodation Requirements document to Sue. The application was lodged by the Outreach worker and approved for priority – homeless with support.

Sue reported that half of her Age Pension was going on the rent and she was receiving food parcels from St Vinnies just to survive from week to week. Also, Sue couldn't afford to get her dog Buddy vaccinated and couldn't afford dog food or dog treats. Buddy liked raw mince but Sue couldn't afford to buy it.

The Outreach worker made a referral to Lort Smith Animal Hospital for Buddy and Sue and Buddy attended an appointment at Lort Smith and Buddy was vaccinated and food was provided for Buddy.

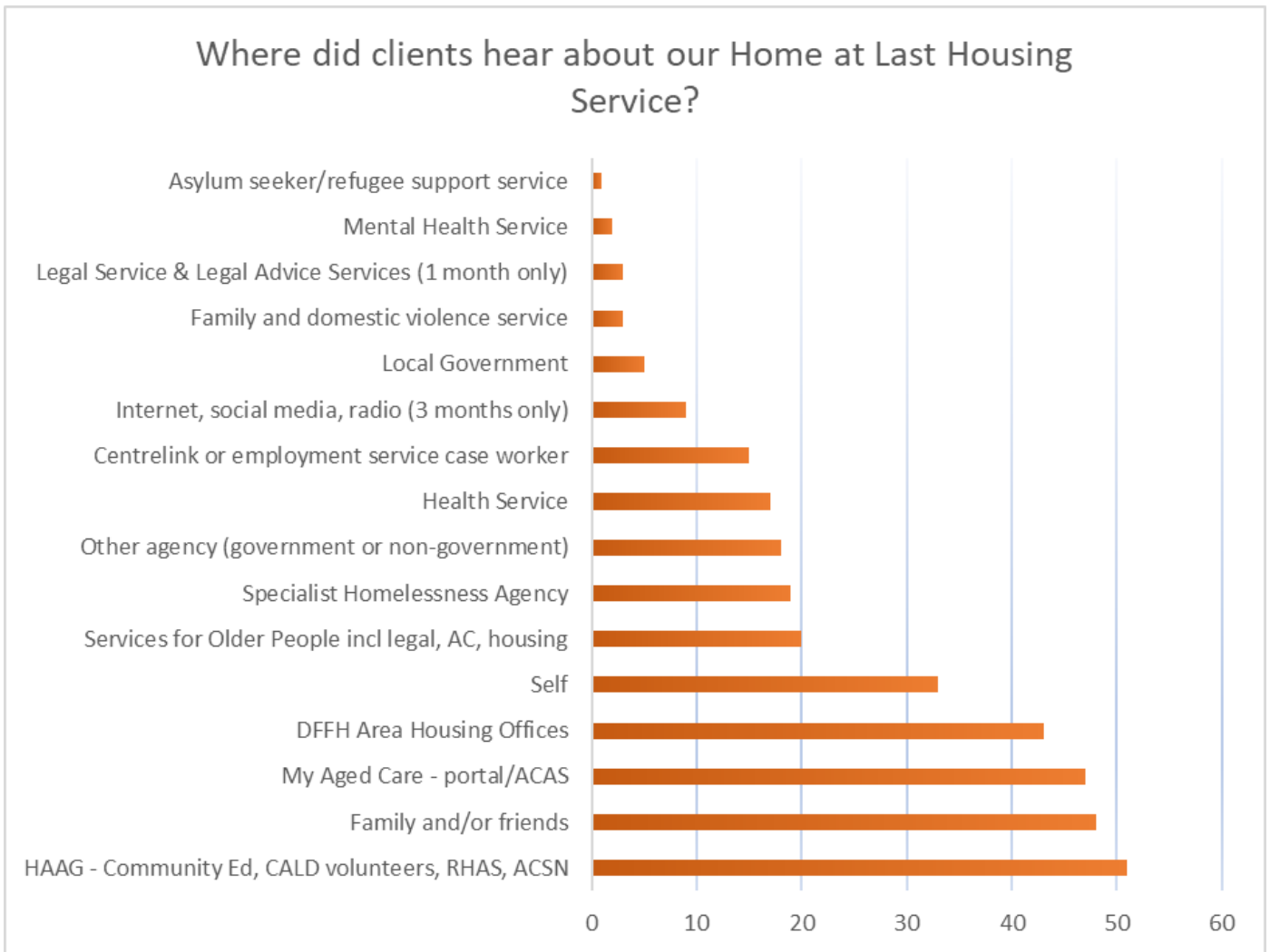
Meanwhile, the Outreach was contacting social housing providers and checking for

potential vacancies for Sue. In October 2021 Sue received an offer of public housing in western suburbs and the location was close to her friends and family.

Sue had given notice to the landlord and she was receiving aggressive phone calls from the property manager and about breaking her lease. A referral was made to Tenants Victoria – Outreach lawyer Georgia and she contacted Sue and gave her legal advice and this resulted in a good outcome with Sue getting her full bond refunded.

The property viewing and signup was completed in November 2021 and the signing of the lease and other paperwork was completed outdoors at the property due to COVID-19 and another resident who HAAG had rehoused kindly provided a table and chairs and even made Sue and her friend a cup of coffee. The Outreach worker booked the removalist and Sue finally moved in on November 11 2021.

Sue contacted the Outreach worker in early February and requested she assist her to apply for an air conditioner through Footscray Housing Office. Sue has multiple serious medical conditions and she was really suffering in the heat. Sue's GP completed a support letter and the Outreach worker and application was lodged and Sue was approved for air conditioner and the good news is it was been installed in February 2022!



HAAG is expanding our data collection to better identify how people find out about our services. The above data was collected over 6 months, while the category 'Internet and social media' only reflects the last 3 months.

While we can identify our networking with other services and online presence is helpful in letting people know about our services, the data shows that our peer educators and culturally and linguistically diverse volunteers are letting the most new clients know about the service.

'Word of Mouth' through family and friends is the second largest contributor, much of which is through our members and newsletter subscribers. So thanks to everyone for helping to spread the word and connect older people at risk of homelessness with the housing and services they need!

You can share information about Home At Last by talking to family and friends, on social media like Facebook, LinkedIn and Twitter, as well as sharing this newsletter, its making a big impact!

You can also pull out the centrefold of this newsletter as a poster to start a discussion with friends and family about why they should vote for older peoples housing at the upcoming election!





Joan Broughan joins the team in the Goulburn-Hume region where the regional pilot project is getting off the ground.



Maleeha Saeed came on board in a temporary position with the Retirement Housing Team last year, and sadly now left us for a permanent position

## LETTERS TO THE EDITOR

Dear Editor,

Your Summer edition of Older Tenants Voice was full of great and interesting information about HAAG. However your Cryptic Crossword was an absolute travesty, making absolutely no sense whatsoever. More like an 'Absurd Crossword'. Please return to your normal contents.

Sincerely, an old HAAGIE.

Letters to the editor may be addressed to

[Reuben.endean@oldertenants.org.au](mailto:Reuben.endean@oldertenants.org.au)

Or Housing for the Aged Action Group

247 Flinders Lane,

Melbourne 3000

HAAG's Communications team recently visited an original worker, Bernie Duff, after meeting many of our original members at the Southern Women's Action Network .

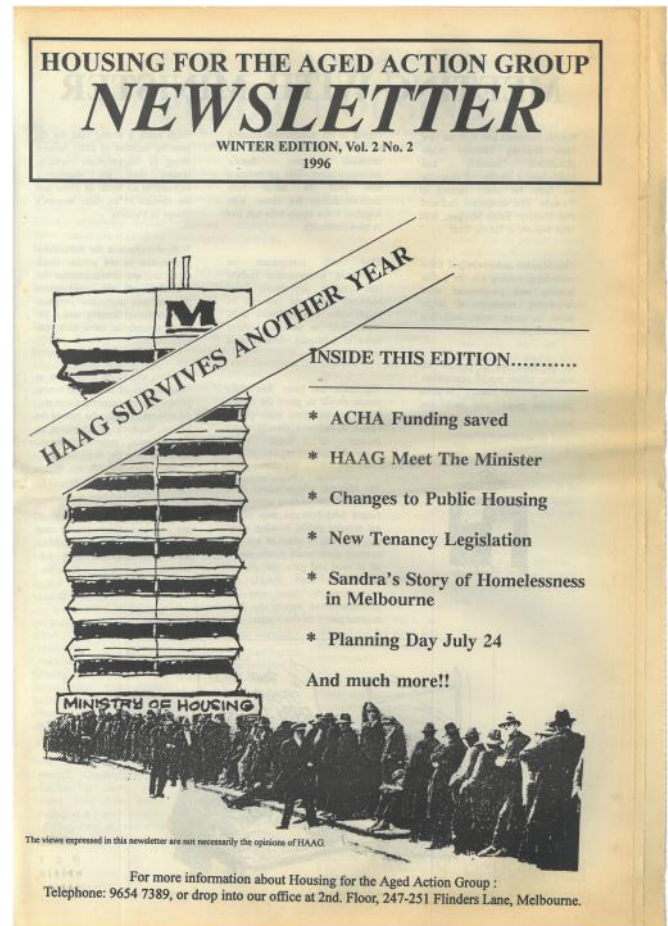
We learnt about some of the radical actions that led to the founding of HAAG, such as squatting unused houses on the Mornington Peninsula.

We captured some of the colourful stories from the time on our podcast episode [Stand on your two legs and say no more](#) which you can find on your podcast player or on our website at [oldertenants.org.au/podcasts](http://oldertenants.org.au/podcasts)

While the old members were pleased to learn that HAAG has stayed true to its radical roots, looking back through our newsletters from the 1990s, we were shocked to read how much the issues have stayed the same. Here are our the issues featured in the Winter 1996 edition.

- ACHA program saved!
- Meeting with the Minister about shift to community housing
- Planning day for HAAG – period of rapid growth, what is the role of activism vs funding
- Visits to North East – Wangaratta and Wodonga – lobbying to expand the service
- Changes to tenancy laws
- Research project by Peter Sibly on community housing.

Unfortunately we no longer have the services of 'Jock' the wonderful cartoonist, so we will be reproducing his old cartoons in upcoming editions of *Older Tenants Voice*





Incredibly, another movie featuring older people's homelessness has been released in cinemas, and this time it's much closer to home, shot entirely in Melbourne.

*Some Happy Day* explores the parallel lives of two women. Tina, who is sleeping rough on the St Kilda foreshore, and Frances, a social worker with nerves of steel yet mired in problematic personal relationships. A chance encounter in a crisis centre office set them on a collision course, with both of the protagonists' secret yearnings, fears, regrets, and past traumas coming unraveled.

The feature, created and produced on a modest budget was independently funded and had in-kind support from many community organisations, including Sacred Heart Mission, Southport Community Centre and the City of Port Phillip. It provides an unadulterated glimpse into the lives of the forgotten and unseen humans at the fringes of our society

It showcases the unrelenting realities of the environment in which Frances and countless other support and social workers face, those who try to look beyond the exterior unkemptness, the slurred speech, and bouts of anger and exasperation from their clients bogged in a broken system to reinstall some semblance of confidence, recovery, structure, hope, and future.

One particularly poignant moment is when Frances confronts Tina on what many victims of domestic abuse ignore. 'Did he take all of your money?' After a pregnant pause, Tina responds, 'Yes, but Ben is a good boyfriend... and he can't survive without me, you know.' A revelation which is common and perhaps too painful for many women and men in abusive relationship crystallises; when abuse manifests in other forms than physical violence, and the sense of familiarity was too overwhelming for the victims to consider a new lease on life on their own.

The work done by producer and director Catherine Hill, a support worker with over two decades in the sector, is intimate and cautiously optimistic in its theme and execution. Many members of the local community who were invited to be part of *Some Happy Day* have lived experience of surviving without a home. *Some Happy Day* will certainly leave all of its viewers, with a great deal to reflect on. The next time they walk past a person lying on the footpath with their life's worth of belongings strewn bare next to them, they will hopefully see them as humans deserving of opportunities; hurting temporarily, needing to be believed in, and needing secure shelter.

*Some Happy Day* is screening at Classic Cinemas in Elsternwick on Thursday March 10<sup>th</sup> and Wednesday March 16<sup>th</sup>. Future screenings will be advised on the film's website.

[somehappydayfilm.com](http://somehappydayfilm.com). If members aren't able to make it, we may be able to organize a screening of the movie at a HAAG Meeting - let us know if you're interested.

★★★★★ - Tristan Dang



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Fighting for Housing Justice for older people since 1983

HAAG offers FREE confidential advice, housing and support to over-55's



NASH member Francis going to meet her local MP Warren Ensich.

- Housing Options Information
- Outreach Housing Support
- Retirement Housing Advice & Support
- Research & Policy Development