



Feedback Form

Housing for the Aged Action Group encourages and appreciates any feedback provided. Feedback – both positive and negative- provides valuable information that gives us an opportunity to improve upon all aspects of our services.

Housing for the Aged Action Group encourages feedback and takes all complaints seriously. It is your right to make a complaint about any service you receive.

Your Name _____

Date / /

Contact details _____

Your preferred pronouns: He She They Other _____

Have you read our [Client Rights and Responsibilities](#) brochure? Yes No

Have you read our [Feedbacks, compliments, and complaints brochure](#)? Yes No

Are you happy for us to use this feedback in our promotional material? Yes No

May we use your name? Yes No

Would you like a response to this feedback? Yes No

What would you like to tell us?

What would be your ideal outcome from making this feedback?

Thanks for taking the time to send your feedback.'

If you've requested a response our manager will contact you within 7 days.

