

## Feedback Form

Housing for the Aged Action Group encourages and appreciates any feedback provided. Feedback – both positive and negative- provides valuable information that gives us an opportunity to improve upon all aspects of our services.

Housing for the Aged Action Group encourages feedback and takes all complaints seriously. It is your right to make a complaint about any service you receive.

Your Name \_\_\_\_\_ Date \_\_\_\_\_

Contact details \_\_\_\_\_

What would you like to tell us?

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What would be your ideal outcome from making this feedback?

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Have you read our [Client Rights and Responsibilities](#) brochure? Yes / No

Have you read our [Feedbacks, compliments, and complaints brochure](#)? Yes / No

Are you happy for us to use this feedback in our promotional material? Yes / No

May we use your name? Yes / No

Would you like a response to this feedback? Yes / No

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Thanks for taking the time to send your feedback.

If you've requested a response our manager will contact you within 7 days.