



# older tenants voice

Housing for the Aged Action Groups Quarterly Newsletter Autumn 2023



**HOUSING FOR THE AGED ACTION GROUP**

**FIGHTING FOR HOUSING JUSTICE FOR OLDER PEOPLE SINCE 1983**





HAAG's Chairperson Pam Young is a radio presenter on 3WBC 94.1 FM as well as having presented HAAG's show 'Raise the Roof' on 3CR 855AM

Welcome to all HAAG members and friends, a special hello and welcome to the new members, it is good to have you on-board.

The Committee of Management and staff are all very excited about the alterations and renovations of the offices in Ross House, Level 1. (This is a separate renovation from the major changes taking planned for the ground floor of Ross House).

The Committee of Management are having their first face to face meeting this month and we are all anxious to check out the office with its new face-lift.

If you are in the City in office hours why don't you drop in and say hi.

I am always keen to attend our Committee meetings to find out all the wonderful things that the staff have been planning and doing. They have been working just as hard from home as what they do in the office and now

they can all work together again. Its quite fun and easy working on line and at home but you do miss the social aspect and at HAAG this is a very nice feeling. Every time I go into the office I am greeted with so much friendliness and warmth and if you haven't been in and decided to drop in you will see what I mean.

Perhaps come along to the next General Meeting on the 18th of May, we would love to see you there. As well as showing people around our new office, there will be volunteer week activities appreciating the contributions of our many volunteers, and letting you know how you can get involved.

Also congratulations to Vanessa Heart on receiving this year's Molly Hadfield award, recognising her exceptional work "going above and beyond to help others and in doing so, building a strong community spirit."

With Autumn upon us and experiencing such lovely crisp mornings and beautiful warm days I wish you all well. Take care of yourself and each other, Pam Young

## WELCOMES AND FAREWELLS

We farewell our Quality and Business support worker Laura Skepper

Aimee Harcourt has stepped in as Executive Assistant, filling in some of the gaps that Kobi and Laura left. She's so new we don't have a photo yet sorry!



## WELCOMES AND FAREWELLS



Luke Franz joins the team as an all round administration and projects worker. Luke is also studying Commerce - economics and management



Jodie Lawson joins the team as our newest Intake & Referral Worker coming from Launch Housing



Sadly we farewelled our National Project worker Kobi Maglen, who is lending her project management skills to international community development projects.



Hanh Vu is now working as our care finder on the Mornington Peninsula. Previously she worked as an Access and Support worker a Mental Health Carer Resource Worker.

## New South Wales Election

In the lead up to the March 25th NSW election, we campaigned for the State Government to implement the recommendations of the Inquiry into Homelessness amongst Older People. The key recommendations were establishing a Home at Last type service, looking into lowering the priority age for social housing from 80 years and increasing social housing stock.

HAAG is looking forward to working with NSW's new Premier Chris Minns and his team to make sure older people in NSW receive the services and supports they need. We congratulate Rose Jackson MLC on her appointment as Minister for Housing, Homelessness, Mental Health, Youth, Water and for the North Coast. We also look forward to working closely

with Jodie Harrison MP, Minister for Women, Seniors and Domestic and Family Violence as well as Minister for Planning, Paul Scully MP.

Before the election in March, we had some of the independent MPs such as Alex Greenwich MP, Phil Donato MP and Dr. Joe McGirr MP and the NSW Greens support our recommendations. We congratulate all of them on their re-election and look forward to working with them.

We would like to thank all the NSW Lived Experience Advocacy Group members, volunteers and the broader Ageing on the Edge coalition for their support and contributions leading up to the election. We look forward to working with all of you to ensure the solutions to addressing homelessness among older people are adopted by the incoming Labor government.

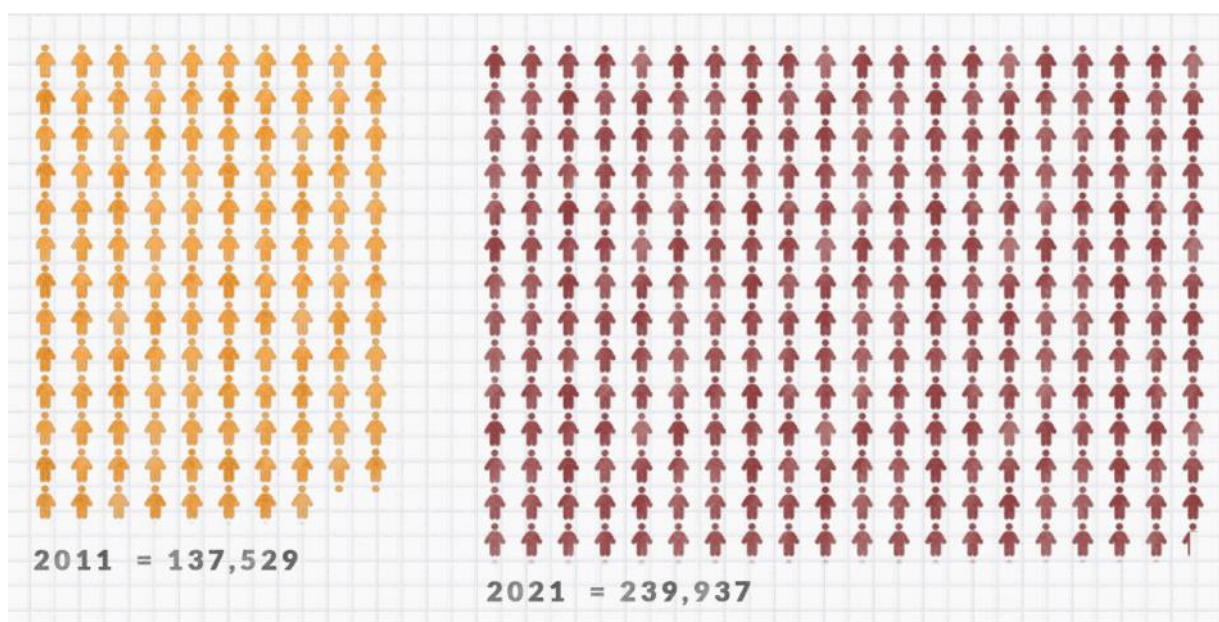
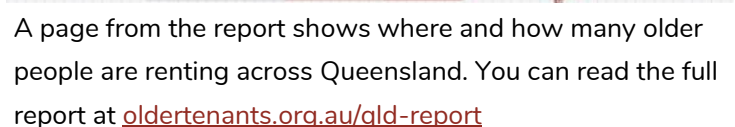


Chart showing the numbers of older people renting across NSW increasing by 74.5% in the last 10 years. You can read the full report at [oldertenants.org.au/nsw-report](https://oldertenants.org.au/nsw-report)



We also commissioned Swinburne University, Western Sydney University and Curtin University to conduct an analysis of the recent census data. The research found that the population in Queensland is ageing, with nearly 30% of the population aged over 55 years. Home ownership rates among this age group is declining and more older people are renting privately or reaching retirement age with a mortgage. Close to 60% of private renters were in the lowest income quintiles increasing their risk of homelessness with older women (55.7%) being overrepresented in the low-income private rental cohort.

Over 120 participants joined online from community sector, government departments and older people with lived experience of housing challenges or homelessness.





HAAG was invited by the Housing Older Women Movement to attend an all-day practice forum attended by 80 community development practitioners on the Sunshine Coast. Some themes of the day were:

- Exploring how community development can guide responses to housing insecurity and homelessness.
- Consider the impact of engaging people with a lived experience of housing insecurity leading social change work in collaboration with many diverse voices and structures.
- Focus on movement from personal to political: creating a shared analysis of the situation and linking change with public policy and related systems.

HAAG was invited to share learnings on how we have worked with and been led by older people for 40 years, and how as an

organization we have maintained that focus on social change, even while moving into “service delivery”.

Fiona York spoke about how older people participate in the organization, from the Committee of Management, through to working groups, reference groups, volunteers and members. Most importantly she emphasized how this is embedded into our “way of working” – including in our strategic plan, our monitoring and evaluation, and in our Constitution.

Fiona Canigula from QShelter also spoke at the forum about what support a peak body can provide to groups such as HOW. Since then we have had conversations with a number of different service providers in local government in Queensland requesting more information. We look forward to continuing to work with the Housing Older Women’s Movement.

### Better Together Conference

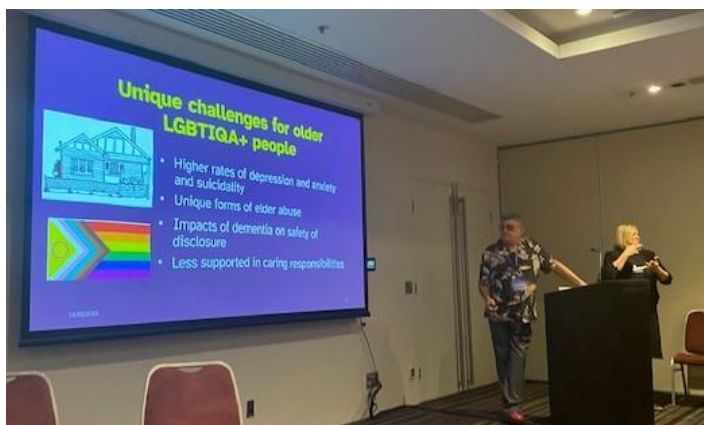
HAAG's LGBTIQIA+ working group were selected to present at the Better Together Conference in Adelaide this year. The conference ran over 2 days, and hosted a mix of short talks, workshops, lectures and panels raising awareness of the diverse experiences and views of people across the LGBTIQIA+ rainbow.

Garry White, member of the LGBTIQIA+ reference group and community educator presented a short talk on the housing and homelessness statistics for older LGBTIQIA+ people, what HAAG can do to assist, and raising awareness that we need the support of the whole community regardless of age to address this issue. The session was well attended with multigenerational allies in the room as well as Garry's cheer squad of Max, Peter and Andrew!

Andrew Rogers presented his own session called 'Stepping Up for Empowered Ageing' which also spoke of the power and need for intergenerational LGBTIQIA+ communities and friendships.

Fiona Waters also had a last minute opportunity to speak on a panel called '10 Years of Rainbow Tick', which was facilitated by Jami Jones of Rainbow Health Australia. This panel discussed the impacts of a rainbow tick framework on the sector, workers, management, organisations and clients or participants attending services. Fiona spoke about how HAAG engaged in the Rainbow Tick accreditation process, and how as an organization we work to infuse the LGBTIQIA+ perspective in the organisation at all levels and not just get the tick and think that is the end of making a inclusive and culturally safe service.

The conference presentations were a success and raised awareness of the housing needs of older LGBTIQIA+ people at a national conference, as well as connecting Fiona with individual older people who needed housing support or wanted to become a HAAG member, service providers who wanted professional education, and people who wanted to complete HAAG's follow up survey.



Gary White presenting about the Unique Challenges for older LGBTIQIA+ people at the Better Together



Fiona Waters (second from left) with the Rainbow tick accreditation panel.



Finally, big thanks are in order! Members were supported to attend by Liberty Finance who ran a bake sale and fundraised to send 2 members to Adelaide and cover their flights and accommodation to increase the visibility of older LGBTQIA+ at broader community events. Thanks to Liberty Finance for their efforts - it was greatly appreciated.

If you want to complete the survey, here is the link: [surveymonkey.com/r/GJNPCR8](https://surveymonkey.com/r/GJNPCR8)

### Loud Proud and Unhoused at the Victorian Pride Centre

HAAG is halfway through running 4 information sessions and afternoon tea for older LGBTQIA+ people to find out more about housing statistics in the LGBTQIA+ community, what housing options are available, and where to go for information and support. On the 17<sup>th</sup> of March, the National Day of Action Against Bullying and Violence, working group members, Fiona Waters and Rebecca Cook attended the Pride Centre. There was lower attendance than expected so they used the time to informally discuss the information in the presentations and the housing risks for older LGBTQIA+ people, to make housing justice badges (including troubleshooting the new badge maker!) and enjoy some afternoon tea and connect.

We hope you can come along to final session at Toorak/South Yarra Library on the 26<sup>th</sup> of April. You can find out more at [oldertenants.org.au/events](https://oldertenants.org.au/events)



Making badges at the Victorian Pride Center



Since January 2023, HAAG has transitioned from our long-term Assistance with Care and Housing (ACH) program into becoming a care finder.

### **What is a care finder?**

Care finders are designed to specifically assist vulnerable people who may have no other support people, difficulty in communicating, understanding information or making a decision, or be reluctant to engage with government or aged care.

Care finders can provide intensive assistance, for example, help with talking to My Aged Care on a persons behalf, attending and providing support at assessments, completing forms and helping to understand service agreements, and solving other challenges to connect to supports in the community, such as housing and homelessness.

### **How is it different to the ACH program?**

The focus of care finders is on connecting people with aged care “and other supports”. Although ACH providers still have a focus on people at risk of homelessness, there is now more focus on connecting people with accessing aged care. As we know from our experience, it is difficult to provide aged care in the home, when you do not have a safe and secure place to live, and the intention was that there would be no change for clients during this period of time. Unfortunately, we are already seeing some care finders say that they are no longer providing housing support, and referring back to our Home at Last service. We continue to

provide housing support as well as linking in with aged care and other supports.

The other main difference is that care finders are now funded through Primary Health Networks, not the Government. This means that its harder for us to speak directly to government about issues, and has created many more meetings and paperwork for us as we are delivering a service across all six Primary Health Networks.

### **What do HAAG's care finders do?**

HAAG has transitioned some of our existing workers, including our Aged Care System Navigator and two of our housing support workers, into the care finder program. We mainly work in the north-western metropolitan, Western Victorian and Mornington Peninsula area. We still maintain a central intake and referral for care finders in other regions where we do not have enough funding to provide a full support service. We have made some great connections in the Mornington Peninsula region where we are expanding our support to for the first time.



Some of the HAAG team at Seniors Week

It has been a massive time in the Goulburn Hume region, with the summer's floods causing chaos for our workers and exacerbating the already chronic affordable housing shortage.

We've been making a splash in the region, with our worker featuring in several stories on Shepparton ABC.

## Push for national housing plan as increasing number of older Australians become homeless

ABC Shepparton / By Rosa Ritchie  
Posted Thu 9 Feb 2023 at 2:53pm



Anne Maher, Theresa Jasper Dennis and Joan Broughan from the Housing for the Aged Action Group in Tatura, northern Victoria. (ABC Shepparton: Rosa Ritchie)

So far the new regional team has helped eleven people find homes, as well as referring eight people to our Retirement Housing Advice Service.

## Housing Outcomes of Pilot Project so far

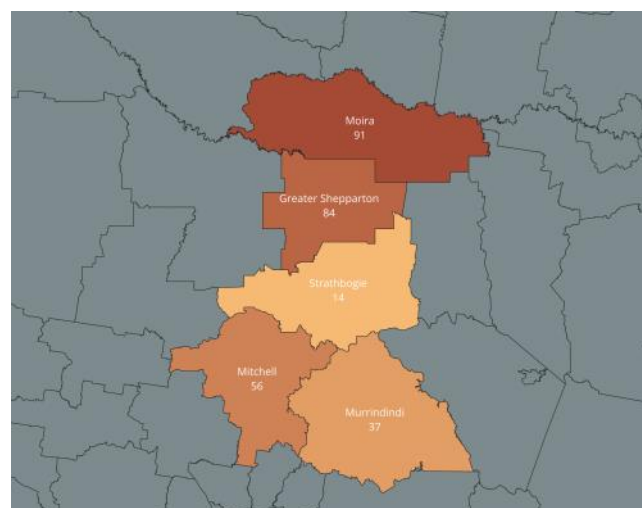
Public Housing	3
Community Housing	3
Private Rental	3
Residential Park	3
Retirement Village	1
<b>Total</b>	<b>11</b>

The lack of Public and Community Housing in the region has meant we've helped three people move in to new private rentals. Of those above the social housing

asset limit, we've been able to help four people into retirement housing options.

Our workers have also been busy meeting lots of services and people who work with older people, to tell them about our service and talk about risk factors for older people's homelessness. We have made contacts in every local government area, as this map shows, including holding a number of large forums.

## Professional Education Contacts by Local Government Area



Many thanks for the ongoing support of the Ian Rollo Currie Foundation without which these outcomes would not have been possible.



Trevor was referred to our service by the local crisis homelessness service Beyond Housing in December, after he had received an eviction notice due to the landlord wanting to sell. He had until 26 February to find housing, and wanted to move closer to his support networks and medical services in the Yarra Ranges.

Our case worker Anne visited him to undertake an assessment and assisted him to complete an application for priority housing. He was not eligible for the highest priority due to having a Bond Loan, and when Anne contacted the Ringwood Housing office she was told there were no vacancies due to the “homelessness to homes” program started during COVID.

Anne assisted Trevor to apply for private rentals, inspected and applied for a rental retirement village but had no luck. She wrote to the landlord requesting an

extension on the notice to vacate, which gave him another week, and assisted him with tip vouchers to get ready to move. On the eve of being evicted, Trevor received an offer of an affordable independent living unit, with a fenced yard suitable for his two dogs.

Trevor is thrilled and described his new home and Anne's help as “A light shining brightly in this dark modern world!”.

Trevor's success story is a great example of the collaboration of our housing support and retirement housing teams, along with our new outreach workers in the Goulburn-Hume region.

Get in touch with our Home at Last and Retirement Housing services if you are ever in the unfortunate position of being handed an eviction notice like Trevor!



Trevor with the keys to his new Independent Living Unit!



Trevor's dogs getting comfy in their new home

Sally\* is a woman in her 70's living in a retirement village in Victoria's North. Sally contacted HAAG's Retirement Housing Advice Service (RHAS) in late 2021 after 18 months of attempting to resolve an issue with her leaking roof by herself. Sally originally reported to management her roof was leaking in 2020 after she noticed that her ceiling was damp, and water stained. It was discovered that the roof tiles were cracked, but rather than replace the cracked tiles, management made the decision to try and repair the cracked tiles with over-the-counter glue. Due to this cost cutting remedy, Sally had to deal with two more incidents of a leaking roof, that continued to damage her unit and cause her great stress. She spoke with the maintenance worker after the third leak, and he made it clear to her that the village was going to avoid repairing the tiles for as long as they could. After so long working to resolve the same issue Sally was stressed and frustrated to the point where it was affecting her physical health.

RHAS made contact with the village in November 2021. We had trouble getting in touch with any village staff as they regularly did not check their emails, answer their phone or respond to messages.

The RHAS worker contacted village staff on almost a weekly basis to no avail. In August 2022, Sally, with the support of her worker submitted a Victorian Civil and Administrative Tribunal (VCAT) application to put pressure on the village to fix the roof before another rainy winter came around!

Even with the VCAT application looming the village continued to drag their feet. Sally's RHAS worker had to keep the pressure on with consistent follow up communication and unmet deadlines from the village. Eventually the roof was repaired, but it was not time to relax and celebrate yet!

To fix the roof, the village had to remove Sally's solar panels and an air conditioning inverter. Sally and the village had agreed to pay half the inverter relocation each. When they had fixed the roof it was their job to put everything back in working order. Two days before the VCAT hearing the village 'miraculously' managed to have the solar panels working again!

Finally in February 2023, Sally's roof was leak free, her solar panels working and her case closed!



RHAS worker Fiona Waters' illustration of Sally's predicament.

\*names and other identifying features in this case study have been changed



### A state of disrepair – is Public Housing being left to rot?

#### **A HAAG member and Public Housing Tenant reports from the front line**

Since the foundation of Homes Victoria in 2020, the quality of service-delivery to tenants has rapidly deteriorated. Housing offices have been whittled down to a shell of their former selves, while building maintenance has gotten so far behind as to turn houses into danger zones.

COVID lockdowns were used as an excuse to dramatically downsize staffing levels at the local housing offices. Retirement packages offered across the Public Service also contributed to the exit of long-serving housing officers. Forget about popping in to your housing office to have a quick word with the officer responsible for your estate.

One central Melbourne housing office is apparently taking months to even review applications for the housing waiting list (Victorian Housing Register) as they only have three staff, hence those in desperate need of public housing can't even get on the waiting list.

Coupled with short-staffing is a communication breakdown. If you're fortunate enough to receive a response to your voicemail, email, letter or online complaint, you should probably buy a lottery ticket because it is your lucky day. Personally, I've had to resort to the Department of Families, Fairness and Housing's (DFFH) complaint office but they are also understaffed so it can still take months for any resolution.

This failure to communicate is a serious breach of their service agreement and can be very stressful for tenants, particularly around rental payments. A member of my tenant group was prevented from checking with her local office whether they'd received her paperwork as the call was diverted to a different location. Another tenant reported getting an eviction letter as she'd tried unsuccessfully to contact her housing officer for several weeks.

Last August households with fluctuating incomes received a letter from DFFH requesting an update of their income details. As income determines rent, it's vital that when earnings decrease, the rents are adjusted to avoid hardship.

However, there were no subsequent rental adjustments. Our group reported that a 'rebate embargo' had occurred and staff were unable to update the information tenants had supplied via the rebate review forms, payslips and bank statements. I endeavoured to find out what on earth was going on; DFFH's half-formed explanation was that the systems couldn't cope with the information-overload (maybe they need to update their technology?). I subsequently had to complete another rebate form due to this massive stuff-up. I've done my best to edit out all the blood, sweat and tears this episode entailed.

That's just the administrative issues. On the ground Public housing maintenance is in a mess. All over Victoria tenants are forced to endure unsafe, unhealthy conditions due to long-standing negligence.

It's hard to know where DFFH ends and Homes Victoria starts as we receive letters from both entities. Homes Victoria was

created to oversee the estate redevelopments and seems to escape accountability for the shambles that public housing has become under its watch.

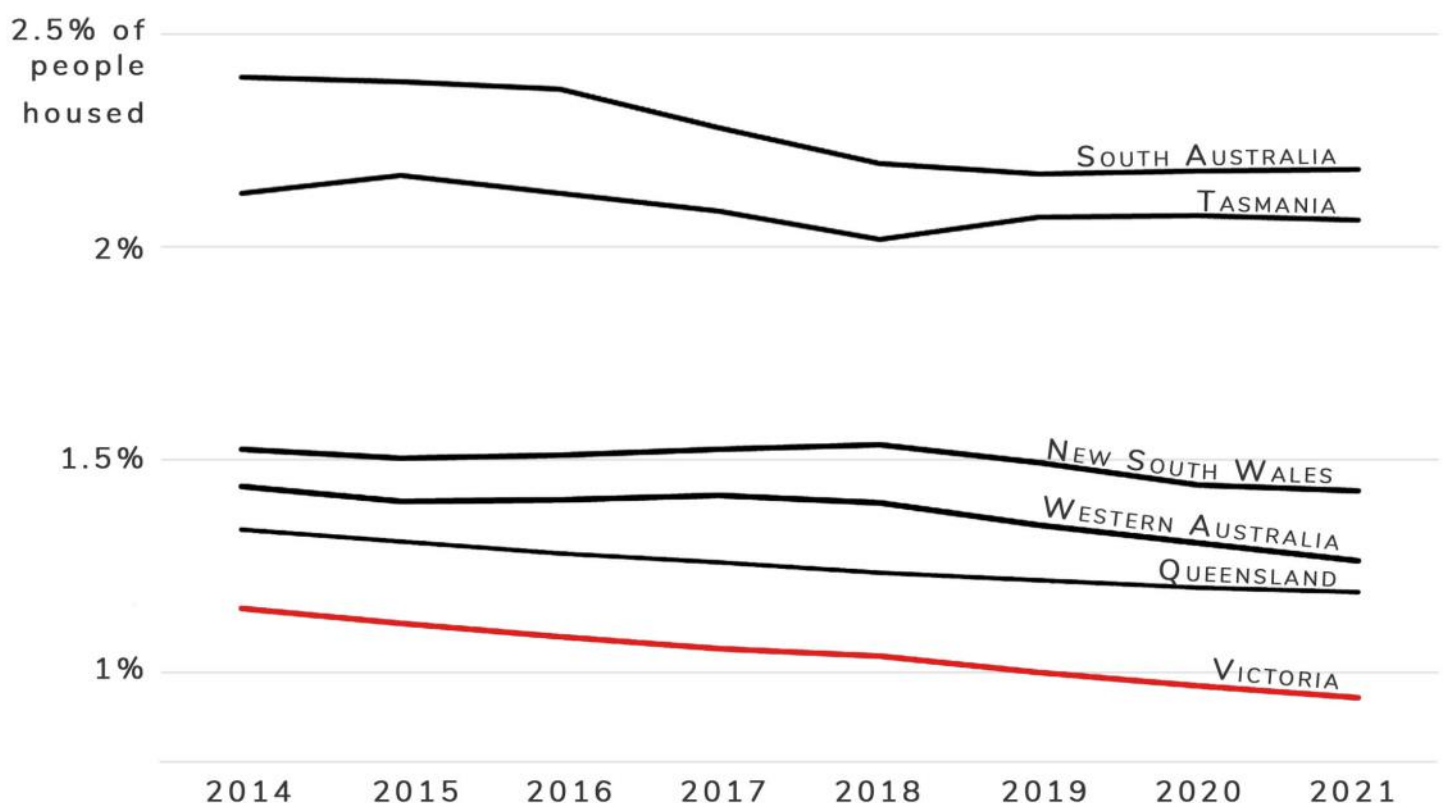
Tenants report pervasive mould and leaky buildings which take months to rectify, if at all, despite the impact on kids with asthma and other health conditions. Some are dealing with structural issues – wonky doors, houses that need restumping, gaping holes, major cracks, blocked plumbing, the list of unresolved complaints is endless.

A frequent, very frustrating pattern of behaviour from certain contractors is to

falsely claim the tenants weren't at home when they called – this practice enables them to avoid penalties for not doing jobs.

It used to be the practice for estates to receive major upgrades about every 12 years but my estate hasn't received an overhaul of carpentry, flooring, painting and other major capital works for over 20 years. I've twice enquired via the Ombudsman – the response from DFFH/HV is a vague commitment that never materialises. When the lino or carpets are worn out or the kitchen cabinets are falling to bits, tenants can self-advocate but this is a tiring, often fruitless task.

### Public and Community housing in “acceptable” condition per capita, 2014-2021



The amount of Public and Community Housing in Victoria is significantly less than every other state. The per-capita decline of livable housing in Victoria has been the most pronounced. Despite the “Big Housing Build” this trend appears to be continuing in 2023



Since moving in two years ago, one family has been dealing with a termite infestation that hasn't been fully treated and continues to spread throughout the house destroying skirting boards and other wooden structures. A mutual friend tried to assist by referring the lack of action to the DFFH housing complaints office where the wheels dragged. Eventually the house was sprayed leaving gaping holes in a wall whilst other houses in the street were treated externally. A month ago, pest exterminators inspected the ongoing damage and told the tenants urgent action was required but then failed to return! The mother is exhausted and exasperated by the need to continually inform the Department that the problem persists persists and that their piecemeal solutions aren't working. The family are also dealing with mould outbreaks which they treat but which reportedly caused the previous tenants to relocate.

In July 2022 the Victorian Ombudsman Deborah Glass released her report 'Investigation into complaint handling in the Victorian social housing sector'. It was a damning critique of both the public and community housing operations. "We were told of properties in dire need of repairs and woefully under-staffed local housing offices. People worried about the lack of maintenance making properties unsafe, and dangerous neighbours not being dealt with, but most commonly, that nothing happened when they tried to complain."

The ombudsman is concerned that whilst the Big Housing Build is welcome, much of the \$5.3 billion will go to community

housing providers yet their complaints mechanisms are inferior to those in public housing. She described people's experiences of the community housing complaints systems as a 'patchwork' subject to the individual providers, rather than there being a consistent framework or set of policies and practices across the sector.

The then Housing Minister, Danny Pearson, failed to publicly respond to the Ombudsman's report. The new Minister, Colin Brooks, has launched a pilot program which involves tenants applying to become Rental Liaison Officers at pilot sites. This appears to be a distracting sideshow to the main event. Affected tenants have reported their serious maintenance issues to the Call Centre multiple times. We don't need roving bands of tenants identifying minor repairs, we need a commitment to make public housing structurally sound, free of mould, termites and other hazards.

It's become clear to tenants that this entrenched neglect is intentional. Governments no longer wish to manage public housing. By reducing it to a basket case they can justify handing over tenancy management, and potentially the assets, to the community housing sector. Tenants deserve to have a voice in the future of their housing and we request that Minister Brooks engage directly with us in an open and democratic manner.

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### Molly Hadfield Award

On Wednesday 1<sup>st</sup> March, 2023 the Department of Families, Fairness and Housing held their annual Social Housing Volunteer Awards. These awards recognise the volunteering contributions made by individual renters and renter groups living in social housing.

Vanessa Heart, Peer Educator and long-time volunteer of HAAG was presented with the Molly Hadfield Award, which could not have been more fitting for Vanessa! Much like Molly, Vanessa is a staunch advocate, who is determined to make a difference in the lives of older people, particularly those experiencing housing stress.

As a Peer Educator, Vanessa has shared her story of homelessness in two documentaries, in print and televised media and at events to ensure other women don't experience what she has. Vanessa has also actively recruited over 100 members into HAAG!

For all HAAG staff and Committee of Management members at the event, it was wonderful to see Vanessa recognised for the significant amount of volunteering she does, not just at HAAG but within her community. Congratulations, Vanessa! You well and truly deserved this award.

### Calling all Private Renters!

We also have two great opportunities coming up for older renters to work towards changing the system! We know that more of our members are in private rental than any other housing type (about 25% compared to only 9% home owners) so we know you are out there!

We want to re-start our private renters group so that together we can discuss ways to improve private renting.

And we are collaborating with photographer Jesse Thompson a new photographic documentary series, focusing on the rental crisis in Victoria, that we hope can be used to raise awareness of the issue and lead to better outcomes for older renters. The project may be published online and in print through various social and traditional media outlets.

So if you are currently living in private rental and want to join our group, or agree to be photographed in your home (you can be anonymous) please call HAAG on 03 9654 7389

### Vale Margaret Scott Simmons

We were saddened by the news that our member Margaret Scott Simmons passed away on 16 March 2023 at the age of 96.

Margaret has been a member of HAAG since 2011 and was a resident of a not-for-profit retirement village for many years. She was involved in HAAG's Independent Living Unit (ILU) working group and campaigned tirelessly to improve retirement living in Victoria.

She submitted a paper to the Victorian Parliamentary Enquiry into Retirement Housing and also gave a verbal presentation at Parliament House. She was very well respected by all who knew her.

An excerpt from her evidence to the Inquiry is below:

*"We have various problems with management but of a slightly different kind from AVEO. Experience in my time in the retirement village has developed to show there are many ways in which residents can be harassed in a subtle way.*

*Finances is a key problem in our village and underlies much of the unrest but many residents, although unhappy, are unwilling to take action because they want to live in peace. Management may listen to our concerns but they do little to address them.*

*We are in our senior years and there will come a time when the managers of these villages will be old themselves and no doubt they will find people have very little*

*patience for them too. Legislation must be made to plug the gaps in the RV Act so that there is more protection for residents.*

*I hope the government will act firmly across the whole sector, for all villages, because they all have some sort of problem.*

*It has to be addressed and very firmly. There is no excuse for elderly people to be harassed in any way and treated as if they could be easily dispensed with."*

Thanks to her friends Helen Olaf and Maxine Peters for their words.

### Precarious Dwelling Survey

Our friends at the RMIT Centre for Housing, Urban Research and Planning are seeking to understand how people in Melbourne experience and respond to insecure housing situations, and how government policies impact our lives.

You can participate in the research here [tinyurl.com/bd5musjt](https://tinyurl.com/bd5musjt)



### New Website Consultation

Our main website [oldertenants.org.au](http://oldertenants.org.au) has served us well for 9 years, but its finally time to give it a major overhaul.

Letting us know what you like and dislike about our current website will be a huge help in making sure our new website work for everyone, whether you're a member, supporter, client, staff or volunteer.

Please take a moment to fill in the quick survey at [oldertenants.org.au/website-survey](http://oldertenants.org.au/website-survey)

### Letters to the Editor

Re: our new committee, Pam Young has my vote – I feel we think along the same lines.

Re: the need for a Wine Bar for Ross House, this historical listed building does not need

any such thing as a Wine Bar. The only thing things that may be needed are interior toilets, or spaces for tea making or areas for lunch. Yours truly, an old HAAGIE

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Re: Ballarat Athletes Village - The proposal for athletic village in Ballarat at the former sale yards does not have kitchens or bathrooms etc. To be reused as housing, there needs to be costly modification. Ballarat City Council is proposing to sell them, rather than use them for public housing.

Retirement/Aged Care is charging \$300-\$400 a week. Residents are also using community centres which cost an additional \$30/week. Residents are using food vouchers or going to senior citizens for meals

Sincerely, Dennis George.

### Playlist of the Season

This autumn we've picked out 10 of the best songs by singer songwriters about the trials, tribulations and terrors of being a renter. Listen in at [oldertenants.org.au/songwriters](http://oldertenants.org.au/songwriters).



Dido -  
Life For Rent



Delta Ray -  
Pay no rent



Archie Roach -  
Down City Streets



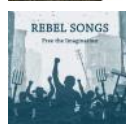
Other People's Houses-  
Paul Kelly



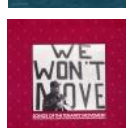
Mutiny -  
Struggle Town



Kev Carmody -  
Pillars of Society



David Rovics -  
Don't Pay the Rent



Pete Constantini -  
Pity the Downtrodden Landlord



Courtney Barnett -  
Depreston



The Go Betweens -  
Streets of your town



Join our General Meeting, Open Day and Volunteer Week Celebration on Thursday May 18th

11am-12:30pm

In person at: 247 Flinders Lane Melbourne

Online at: [oldertenants.org.au/may-meeting](https://oldertenants.org.au/may-meeting)

On Phone: 03 7018 2005

And enter Meeting ID

864 3335 4964

## Housing for the Aged Action Group

Level 1, Ross House 247-251 Flinders Lane,

Melbourne 3000

ADMIN: 9654 7389

Print Post Approved

100002348

SURFACE

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[www.older tenants.org.au](http://www.older tenants.org.au) 1300 765 178 [haag@older tenants.org.au](mailto:haag@older tenants.org.au)



Fighting for Housing Justice for older people since 1983

HAAG offers FREE confidential advice, housing and support to over-50's



Jennifer Martin with her friend Vanessa Heart, pictured on front cover receiving the 2023 Molly Hadfield Social Housing Award

- Housing Options Information
- Outreach Housing Support
- Retirement Housing Advice & Support
- Research & Policy Development