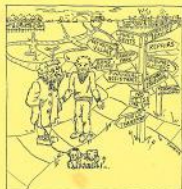


Housing for the Aged Action Group.



ANNUAL REPORT 1994.



Housing for the Aged Action Group Inc.

ANNUAL REPORT 2005 - 2006



"Change can only come through strong political action in reducing the isolation of power and resources." 68th Street (1979-2006)



HOUSING FOR THE AGED ACTION GROUP INC.

Annual Report 2007-2008



HAAG celebrates a 10th year since its incorporation for more public housing

HAAG IS CELEBRATING 25 YEARS OF ACTIVISM

IN THIS REPORT

Chairperson's Report
Our Members, Our Organisation, Our Services
HAAG at 25 years
Private rental housing-no place for older people
Roberts Street Public Housing
Caravan and Residential Parks
Aging in Place? Forum
Our other activities - Forums, Talks, Media



Housing for the Aged Action Group
annual report
2007-08



Working towards housing justice know x345

HOUSING FOR THE AGED ACTION GROUP INC.

Annual Report 2009 2010



Two More, Assistance with Cars and Housing for the Aged (2009) House Worker, Molly Hatfield (2009) and HAAG the member, and Alan Stanton, HAAG Committee Member and founding member of HAAG's Residential Parks and Village Working Group. They were also attending the opening inspection of the new older persons' public housing development at Roberts Street, Northcote. HAAG's lobbying and support for residents at Roberts Street was integral to the success of the redevelopment of this housing estate.



HOUSING FOR THE AGED ACTION GROUP INC.

40 years strong

Annual Report 2022-2023

HOUSING FOR THE AGED ACTION GROUP INC.

Annual Report 2010 2011



Michael Ryan, Housing for the Aged Action Group committee member, makes a point of the Agency for the Elderly, often known as the old of homelessness household at the Australian Centre for the Elderly, AGES, Federation Square, Melbourne on June 25, 2010.



HOUSING FOR THE AGED ACTION GROUP INC.

Annual Report 2011-2012



CONGRATULATIONS TO HAAG'S PRESIDENTIAL PARKS AND RESIDENTIAL PARKS GROUP FOR COMPLETING 10 YEARS TO FINISH THE REDEVELOPMENT OF A RESIDENTIAL PARK IN THE RESIDENTIAL PARKS AND RESIDENTIAL PARKS GROUP. WHAT WILL BE THE RESIDENTIAL PARKS AND RESIDENTIAL PARKS GROUP? PRESIDENTIAL PARKS AND RESIDENTIAL PARKS GROUP TO FINISH THE REDEVELOPMENT OF A RESIDENTIAL PARK IN THE RESIDENTIAL PARKS AND RESIDENTIAL PARKS GROUP.

Housing for the Aged Action Group

annual report
2014-2015



WORKING TOWARDS HOUSING JUSTICE SINCE 1985

HOUSING FOR THE AGED ACTION GROUP INC.

Annual Report 2006-2007



95 year old Eve Wallace, HAAG member and staunch campaigner for housing, health and aged care, at a Village Life meeting

IN THIS REPORT

Chairperson's Report
Our Members, Our Organisation, Our Services
Roberts Street Public Housing
Caravan and Residential Parks
Older People and Their Housing
Public Housing is Still The Answer
Older Women and Homelessness Project
Links between Housing and Aged Care
Village Life/Sunny Cove
Our Activities - Forums, Talks, Media



HOUSING FOR THE AGED ACTION GROUP INC.

Annual Report 2013-2014



Middle class, hard working and homeless

HAAG's campaign to end homelessness for older people is the focus of the report

Housing for the Aged Action Group

annual report
2015-2016



WORKING TOWARDS HOUSING JUSTICE SINCE 1985

Chairperson's Welcome



Dear Members and Supporters,

At the close of another financial year, thank you to all our members who have joined us over the past year connecting face to face, by Zoom, through our social media forums, email bulletins, radio programs and even post. What a remarkable year it has been.

I'm proud to share this report of all our work towards achieving our mission of safe, secure and affordable housing for all older people. Each year we further this mission by engaging and working with older people through community activism, services and advocacy.

In this Annual Report we revisit the four strategic pillars that are the foundation of HAAG. HAAG exists to **Change the lives** of older people experiencing housing insecurity and homelessness. To achieve this we must also work to **Change the System** that takes away housing as a right and turns it into a commodity. This struggle is not new, and won't be won overnight, so we must **Honour our heritage** and continue to build our **Organisational Strength**.

Finding safety, security, and affordability at home is a life changing, and sometimes life saving, moment. We can never forget the many older people who are braving the weathers without a roof over their head. We work to change the system, presenting submissions to

governments, through the mainstream media, as well as our own channels on Community Radio.

Honouring our Heritage means we never forget the small group of people who began HAAG's fight for justice, founding an organisation that has now grown to more than 790 members. Being our 40th Anniversary brings back memories of the days of marching in the street to make everyone aware of older peoples needs.

HAAG organisational strength includes supporting the growth of services in other parts of Australia. Such measures are carrying HAAG forward to extend to other areas in Victoria and promoting new services interstate. The establishment of the Housing Older Women's Support Service in Queensland is a major breakthrough for HAAG in our mission to create similar housing services for all older people in every state.

For this special anniversary Annual Report, we've delved back into the archives on our website as well as at the State Library to present some images from our heritage. Our cover image shows some of our previous Annual Report covers, while the other sections show some of our past events, reports, newsletters, and most importantly, clients and members.

Each year our Annual report attempts to show how our services and advocacy continues grow in size and impact. But its impossible to compare to the impact of that small group of older tenants in the Westernport region who founded HAAG 40 years ago. To show our progress since then, we've included a brief timeline of HAAG's history to show how far we've come.

Be kind to each other and stay safe and well.

Pam Young

Chairperson

Messages of support



Senator Janet Rice, Greens Spokesperson for Aged Care, Government Services, Social Services & Forests

HAAG is an absolute treasure. I congratulate you on your four decades of dogged, determined and powerful work for the rights of all older people to have a roof over their head.

I remember HAAG from right back in the day at Ross House in the 1980's when I was working as a forest campaigner with the East Gippsland Coalition and Environment Victoria.

Even in those early days the feistiness and commitment of HAAG members resonated with me.

Fast forward 40 years and I am so impressed with the work you're doing now. I've worked with HAAG in recent years on issues of aged care; income support and most recently through chairing the senate committee into the worsening rental crisis. You are making a difference to people's lives - both on an individual basis, finding homes for older people facing homelessness; often against the odds, pulling needles out of haystacks; and in your advocacy for policy changes to tackle the appalling lack of public and community housing and the astronomical costs and all too often poor quality of private rentals.

I was so moved by the testimony of one of your volunteers at the senate hearing in Melbourne in August this year, hearing of her struggle and being supported to find secure

housing over a period of 18 months. She said 'I volunteer with HAAG and advocate on behalf of older people to get accommodation because I know what it's like. It's incredibly stressful.'

You are a community of people who care, and who act. Thank you for your work. Here's to another forty years



Josh Burns MP, Labor member for Macnamara Co-chair Parliamentary Friends of Housing

It is a pleasure to support the launch of Housing for the Aged Action Group 2022-23 Annual Report.

You all should be proud to part of an effective advocacy organisation that has achieved so much to ensure the well-being and inclusion of the ageing community in our housing policy and implementation.

As we navigate the complexities of Australia's housing crisis, I want to thank everyone at HAAG who has met with me throughout the year. Your support and advice have been instrumental in shaping the landscape of housing for the ageing.

I'm proud to be part of a Labor government who has put housing and the dignity of older Australians firmly on the national agenda.

Thank you again for your continued commitment to this cause. We still have much more to achieve together.



Timeline of Housing for the Aged Action Group

1983 Out of an expressed need for public housing for older people living in the Westernport region, Housing for the Aged Action Group had its beginning. At the initiative of a group of older private tenants, the Westernport Regional Housing Council and concerned individuals, our group began meeting on 21st July 1983. Initially, the group concentrated on the chronic shortage of elderly person units in the region and the Ministry of Housing's one bedroom policy which was seen to be unfair and impractical for many older couples housing needs.

1984 HAAG published its first booklet titled *When the Buck Stops*, which was based on research commissioned by the group. The booklet included housing profiles of people in housing difficulties and drew public attention to the desperate shortage of public housing.

1988 Following numerous attempts to secure funding HAAG eventually received a small grant of \$5000 from Community Services Victoria to employ a one-day a week worker to extend the functions of the group. After increased participation from tenants, we successfully applied for funds from the Ministry of Consumer Affairs and employed a worker for 12 hours per week. A Constitution was formed and we became incorporated. We published our second booklet entitled *The Buck Ain't Stopped*.

1991 HAAG secured funding to provide a state-wide tenancy service for older renters. We lost our tenancy funding in 2016 when the Retirement Housing Advocacy program commenced.

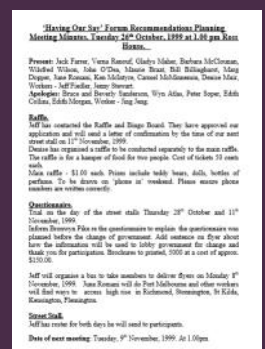
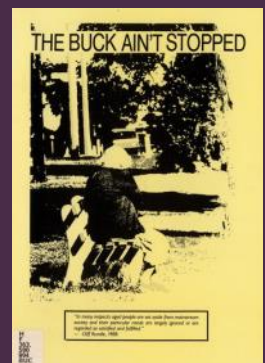
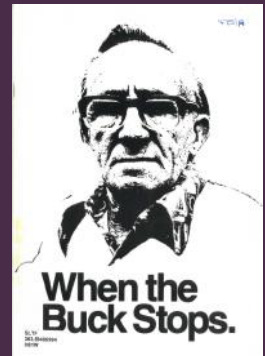
1995 We extended our services by securing funding from the Federal Department of Health's Assistance with Care and Housing for the Aged (ACHA) scheme to assist frail older tenants in housing difficulty.

1996 HAAG launched a publication called *Community Housing and Older People* that was the culmination of six months research into the preferred housing options of older people.

1998/99 For International Year of Older Persons, HAAG organised the 'Having Our Say' Forum at the Melbourne Town Hall, and released a report about the housing concerns of older tenants.

2001 HAAG secured funding for a full time position from the Office of Housing to provide a public tenants advice service under the Public Housing Advisory Program (PHAP). We also held a Health, Aged Care and Housing Forum to help workers better integrate their services.

2002 HAAG organised another successful statewide forum called *Having Our Say* as part of a strategy to develop a Rural and Regional Older Tenants Network.



2003 100 tenants attended our AGM to endorse HAAG's Older Persons Housing Charter and launch a report called *Older Australian's Experience Living in Insecure Tenancies*.

2004 In conjunction with the Victorian Public Tenants Association, HAAG held a forum called *Back to the Future* at ACMI. Attended by 200 people, talks and films depicted the fear that affordable housing is heading back to the days before the Housing Commission.

2005 HAAG held two forums: *Housing is a Health Issue* regional forum in Benalla, and a *Caravan and Residential Park Residents Statewide Forum*.

2007 HAAG presented a submission to Consumer Affairs' Residential Accommodation Strategy that aims, amongst other plans, to provide improved security of tenure for older people living in residential parks.

2008 HAAG held two forums: *Ageing In Place?* on the struggles faced by older people in the private rental market, and *Caravan Parks or Villages?* on the changing landscape of caravan and residential parks.

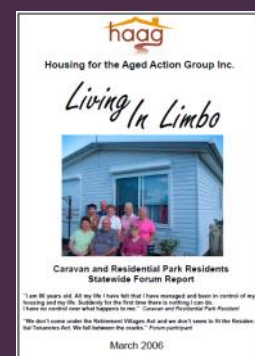
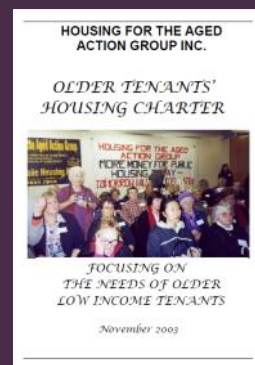
2009 HAAG conducted a statewide consultation with older people living in caravan and residential parks that formed a report to advise the State Government on the need for law reform. This culminated in the inclusion of the new Part 4a of the Residential Tenancies Act.

2010 HAAG restructured its housing and homelessness services to better address the increasing vulnerability of 40,000 older Victorians living in the insecure private rental market, commencing our Older Persons Housing Options Information and Referral Service. We also obtained additional funding from Consumer Affairs to establish the Retirement Housing Information and Support Service.

2011 HAAG held a national forum called *Ageing on the Edge—Older People at Risk of Homelessness*. The event was attended by over 200 delegates.

2012 The "Home at Last" service commenced which provides a Victoria wide central contact point for older people who are at risk of homelessness. The service is funded by the Department of Human Services (now DFFH).

2015 HAAGs Home at Last service won the Victorian Homelessness Achievement Award for Excellence in Ending Homelessness Among Older People, before being threatened with losing its funding. The Home at Last campaign was an urgent and desperate attempt to save the service from closure. We rallied the support of our members and friends and in the end the service received ongoing funding.



The National Project was established to campaign for and support the establishment of services for older people in other States and Territories, releasing state-based research reports for Victoria, NSW, Queensland, WA, SA and Tasmania, funded by the Wicking Trust.

2018 HAAG achieved accreditation that recognised our strong organisational foundations and work in the community. The Home At Last Service is expanded to cover the Barwon South region, encompassing Geelong, Colac and Warrnambool.

2019 Aged Care System Navigator pilot project was initiated to support older people in housing stress access Aged Care services.

2020 HAAG launched the At Risk report identifying 405,000 older women at risk of homelessness in Australia and held a major national forum, featuring prominent Federal politicians and older women with a lived experience of homelessness.

2021 Following the establishment of an LGBTIQ+ working group, and release of the Out of the Closet Out of Options report, HAAG achieved Rainbow Tick accreditation. A rural outreach service is established in the Goulburn Hume region of Central Victoria with support from the Ian Rollo Currie Foundation. Working with local partners, HAAG's second 'At Risk' Forum was attended by hundreds of people in the lead up to the May 2022 Federal Election.

2022 HAAG held a national independent candidates forum as part of our Federal Election Campaign. We campaigned alongside the NSW Ageing on the Edge Forum for older peoples housing at the NSW state election. HAAG was funded by the Queensland State Government to assist a local service provider, Footprints, to establish the Housing Older Women's Support Service (HOWSS). HAAG and the (HOWSS) continue to work closely together.

2023 The pilot program Aged Care System Navigator and long-standing Assistance with Care and Housing (ACH) programs were defunded, transitioning to a new program called care finder which commenced in January 2023. Our Residential Parks Roundtable resulted in an influential briefing paper calling for widespread reform.



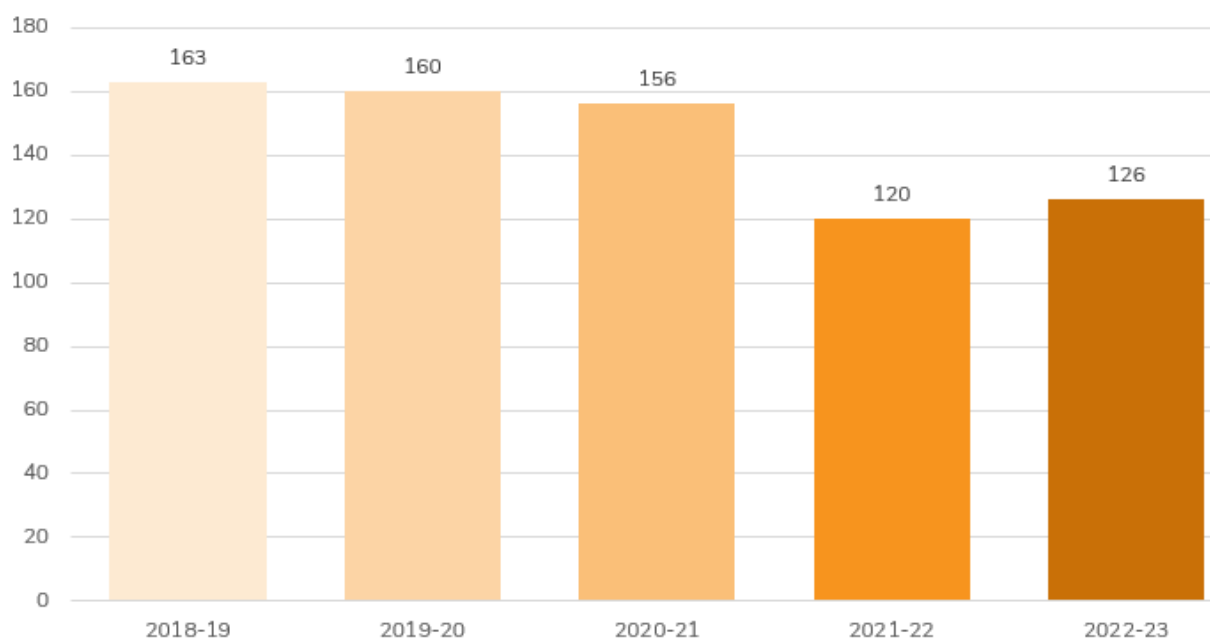


Changing lives

Enabling older people
to make positive life
changes through high
quality service
delivery

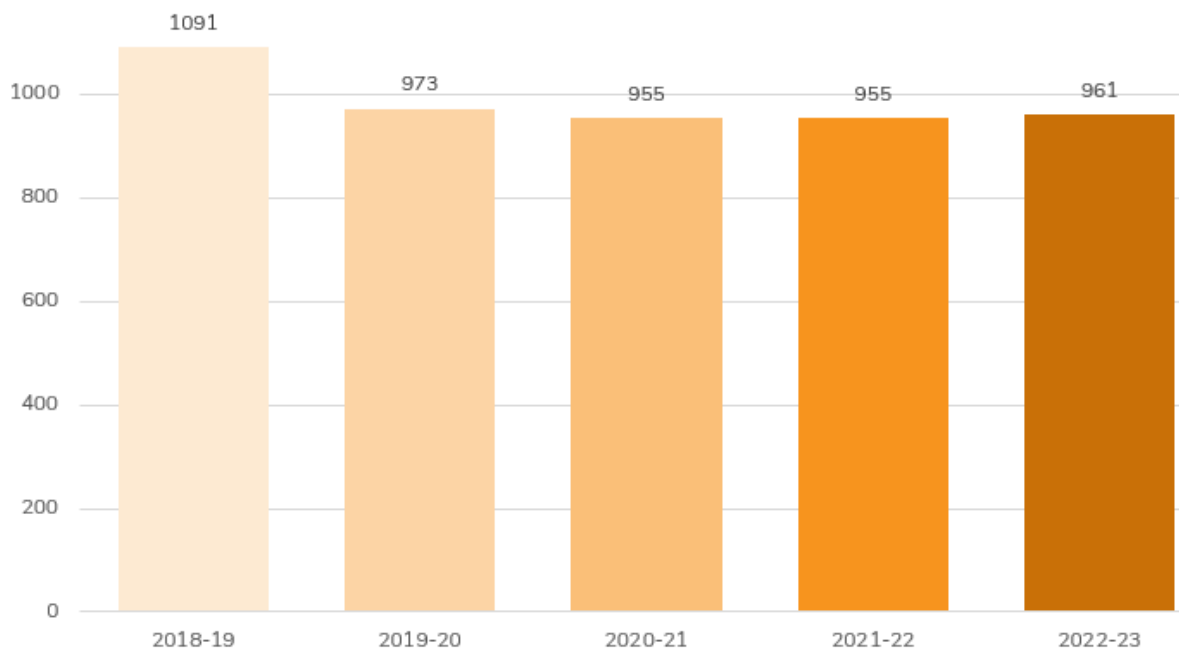
Collage shows some of the people HAAG has assisted to access
safe, secure and affordable housing

People Housed by Home at Last



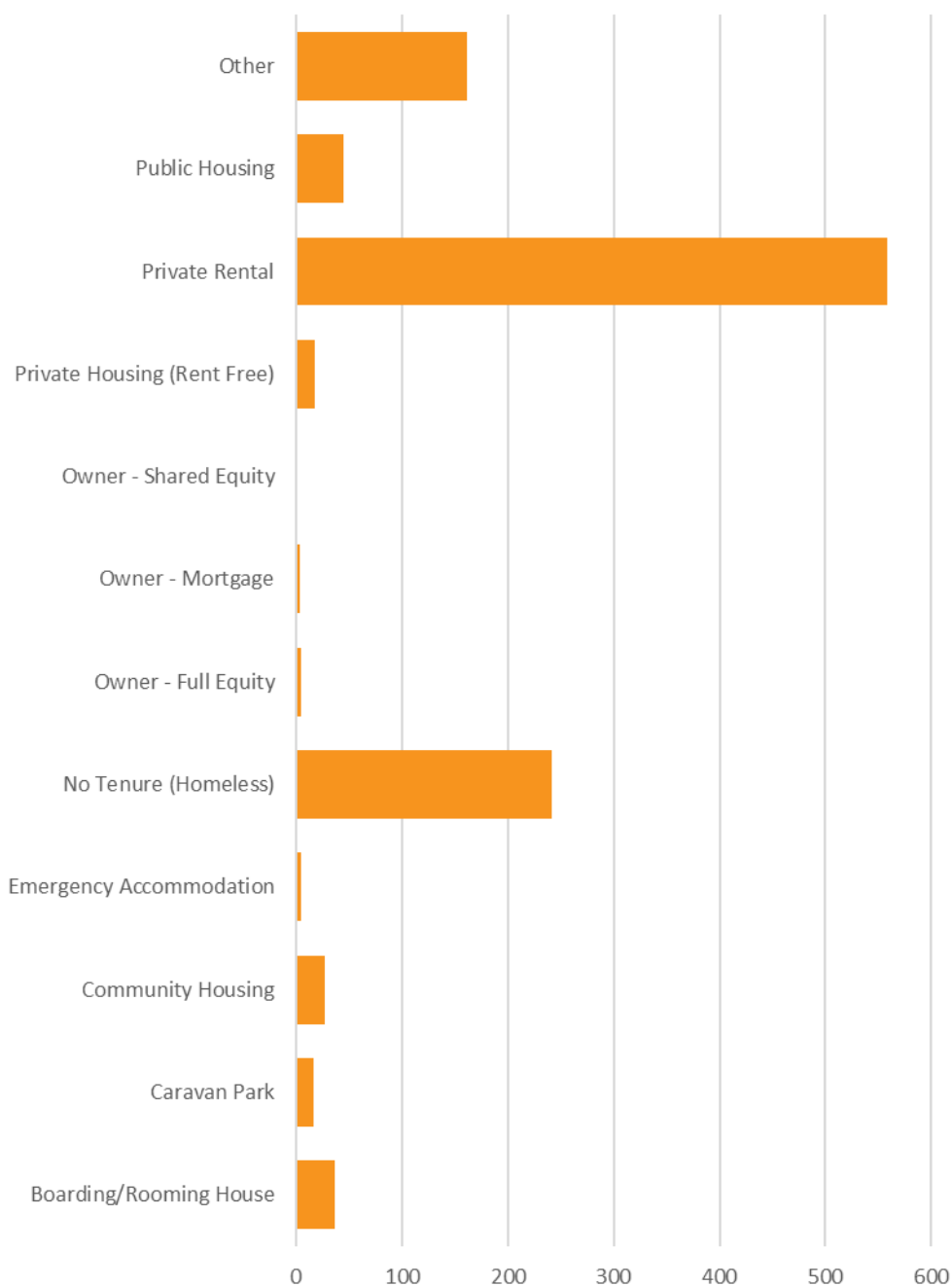
'I am very happy, my new home is comfortable, and I have access to the shops and my friends and family'

People supported by Home at Last

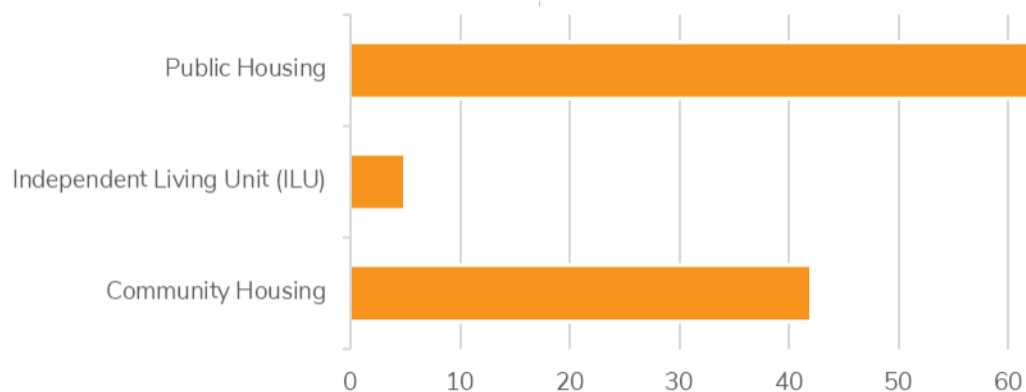


'It was great that you provide a range of different supports, and when you couldn't provide that support, you still provided me with information for it'

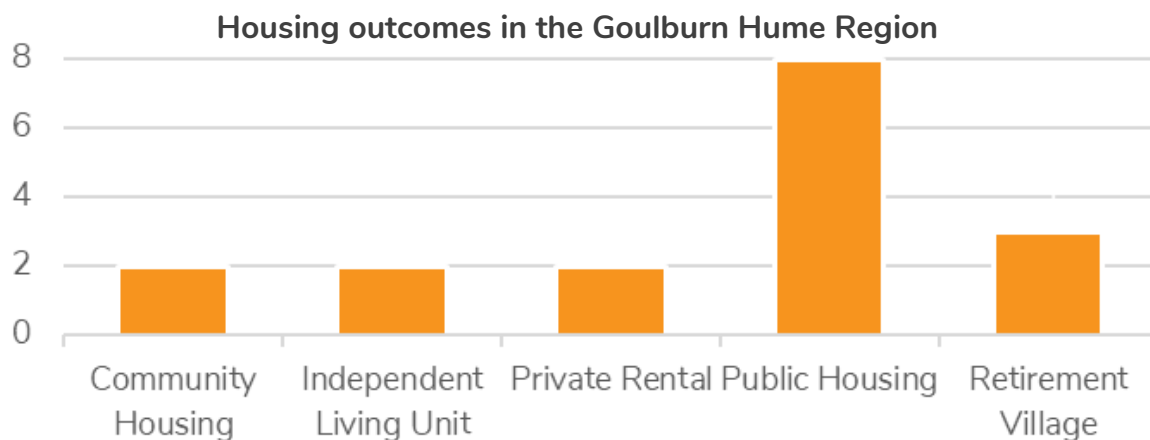
Where do people live before coming to Home at Last?



Where do people assisted by Home at Last live now?



People housed in the Goulburn Hume Region

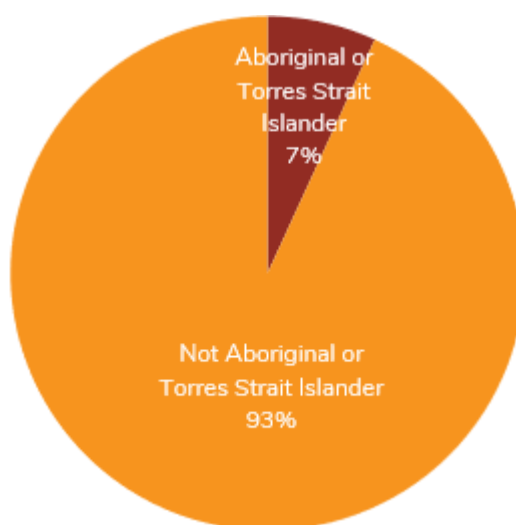


Our work in the Goulburn Hume region is transforming people's housing situations, with a total of 17 people housed in the 22-23 Financial year, up from 2 in the initial period of our Goulburn Hume Regional pilot project, funded by the Ian Rollo Currie Foundation. Our service in the region is also assisting people find retirement housing options.



"It was like my worker pulled a rabbit out of a hat. She was gold. I might have been pushy sometimes... but it was like she pulled a rabbit out of a hat and found me exactly what I wanted and where I wanted like a miracle"

Aboriginal and Torres Strait Islander clients in the Goulburn Hume Region

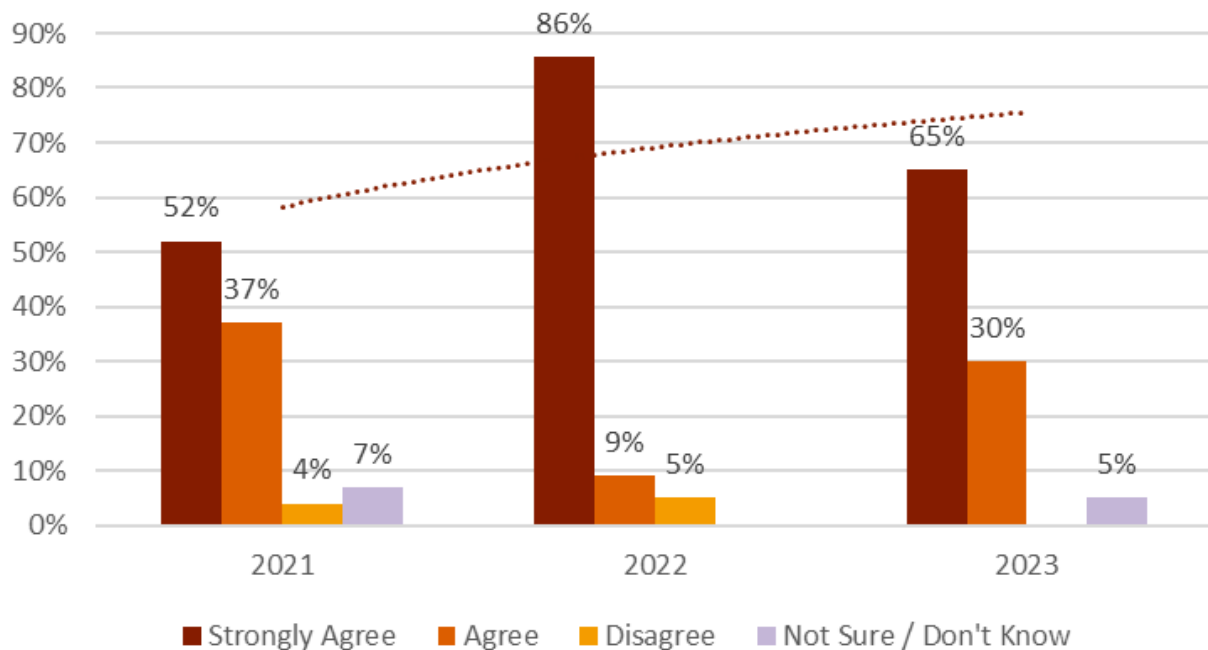


A higher proportion of clients in our regional pilot project (7%) identify as Aboriginal or Torres Strait Islander than our Home At Last (2%) and Retirement Housing Advice (1%) services. This reflects the demographics of the area, as well as our community education and professional education work in connection with local indigenous organisations.

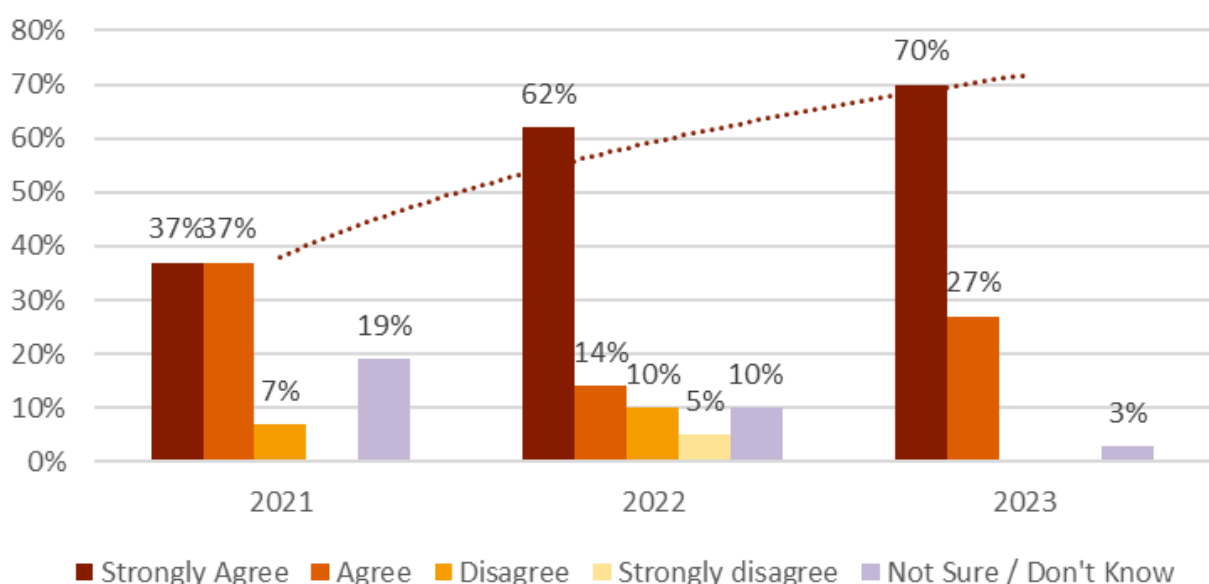
Impacts of receiving housing through the Home at Last service

Safe and secure housing enables people to look after their physical and mental health, and improve their lives after a period of housing instability.

“I am better able to look after my physical health” after being housed

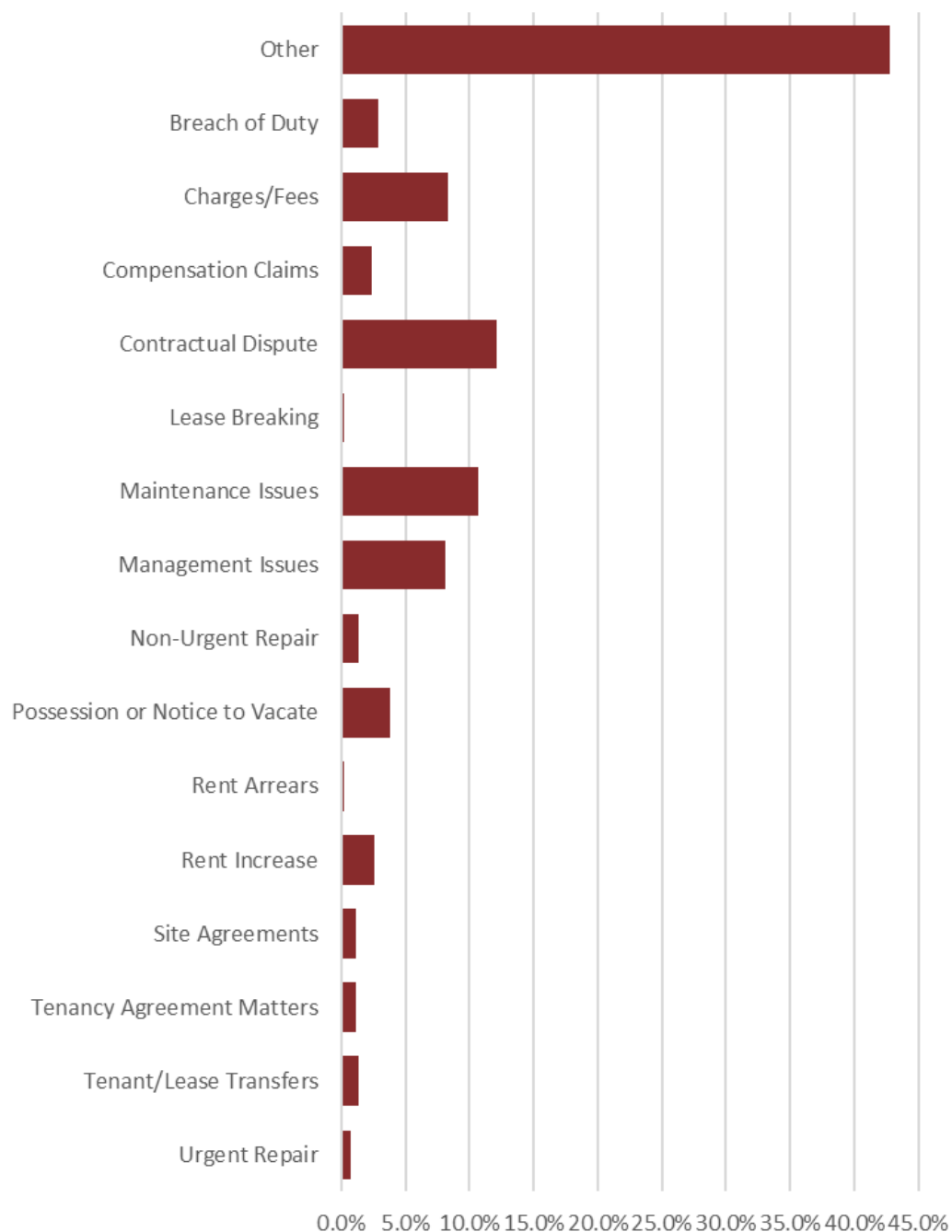


“I am better able to look after my emotional health” after being housed



Our 2023 survey of clients housed during the 2022-2023 financial year shows a consensus that their new housing has improved their physical and emotional health. While 2022 yielded more strong agreement with improved health outcomes, in 2023 there was no disagreement. Having emerged from the height of the covid-19 pandemic, peoples emotional health after being housed has vastly improved.

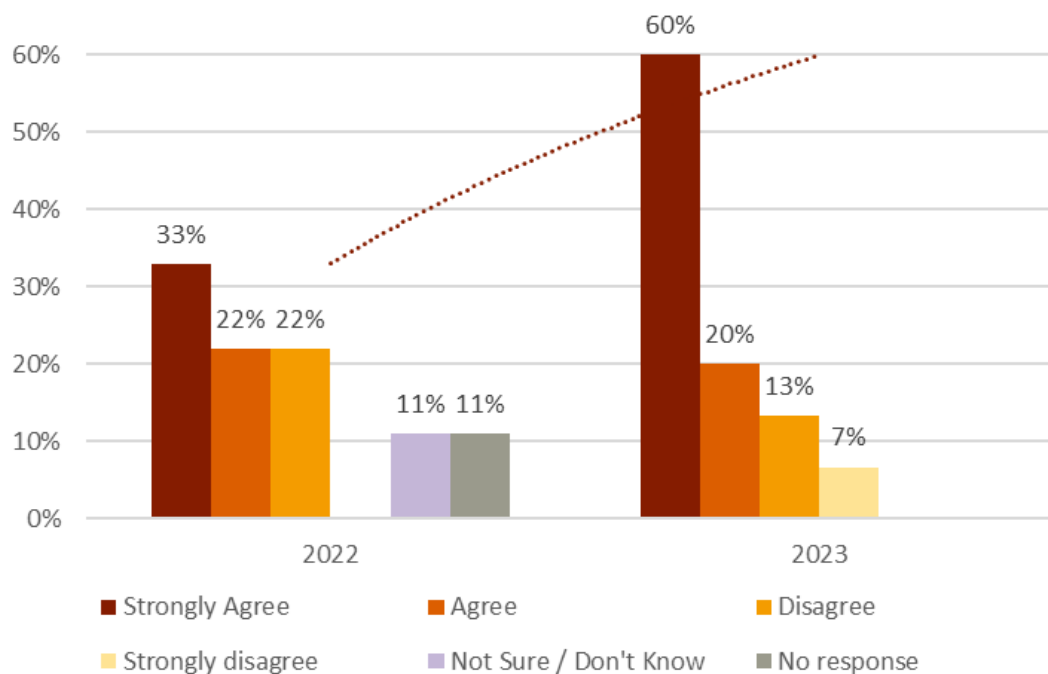
Issues dealt with by the Retirement Housing Advice Service



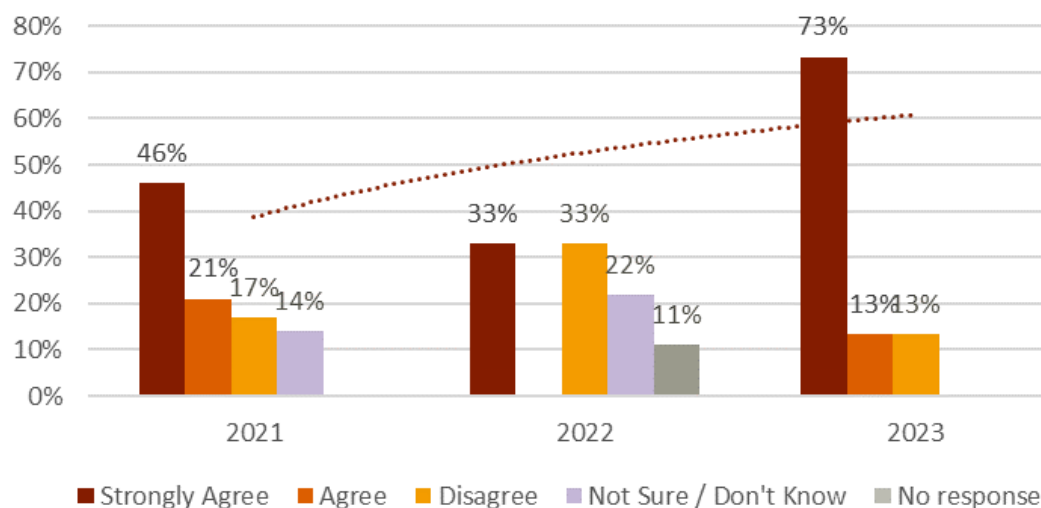
Our Retirement Housing Advice Service continues to deal with a wide array of issues. The 'other' category includes a lot of requests for information about low cost retirement housing information options. Our workers are able to provide information about available options through our retirementoptions.older tenants.org.au website, and sharing this information by post.

Resolution of issues by the Retirement Housing Advice Service

‘The issue I got in touch about has been resolved’ - client responses



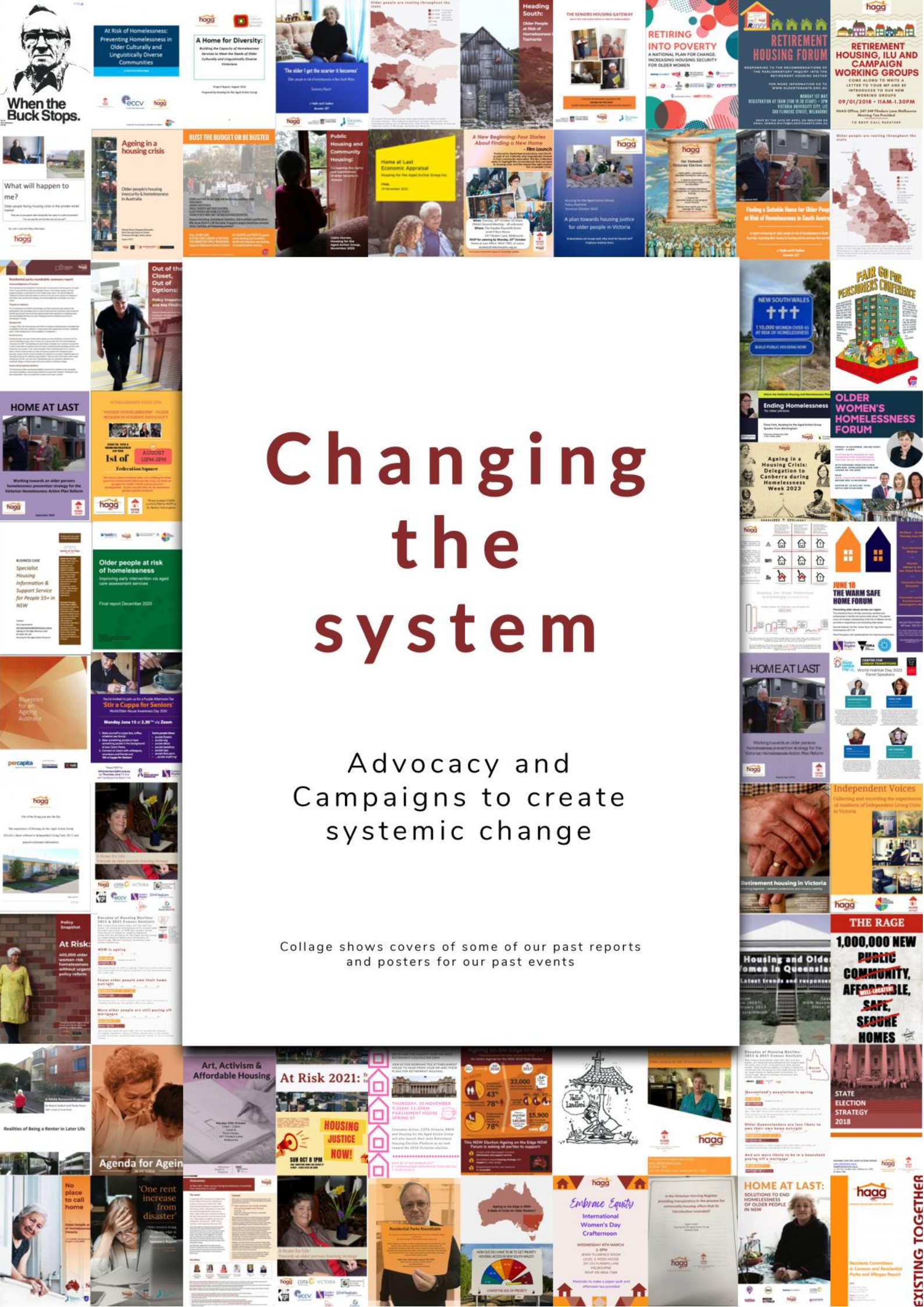
‘I was given enough information to make a decision about my options’ - client responses



Despite the wide array of requests for advice and support to RHAS, 80% of issues raised in 2022-2023 were resolved according to the client, up from 55% in 21-22.



“I contacted HAAG for some advice and that’s what I got. I had some information mailed to me too which was nice. Nothing bad to say.”



Changing the system

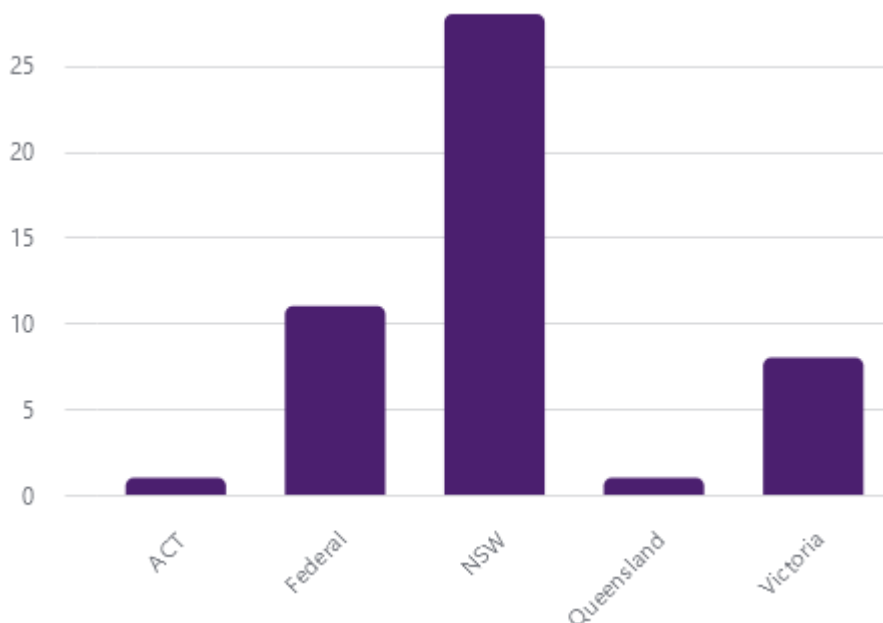
Advocacy and Campaigns to create systemic change

Collage shows covers of some of our past reports and posters for our past events

MEETINGS WITH DECISION MAKERS

This year we had **48 meetings with Members of Parliament and decision makers**, as well as taking part in **229 meetings and events** with other organisations.

Jurisdiction of decision makers met with 2022-23



This chart shows the strong focus of the years political advocacy on NSW, pushing the state to hold an Inquiry into Older People's Homelessness, and for their new government to act on its advice.



Fiona York and Dini Liyanarachchi at the NSW Parliamentary Inquiry



The Older Women's Network NSW choir performing at the launch of our report '[Decades of Housing Decline NSW](#)'



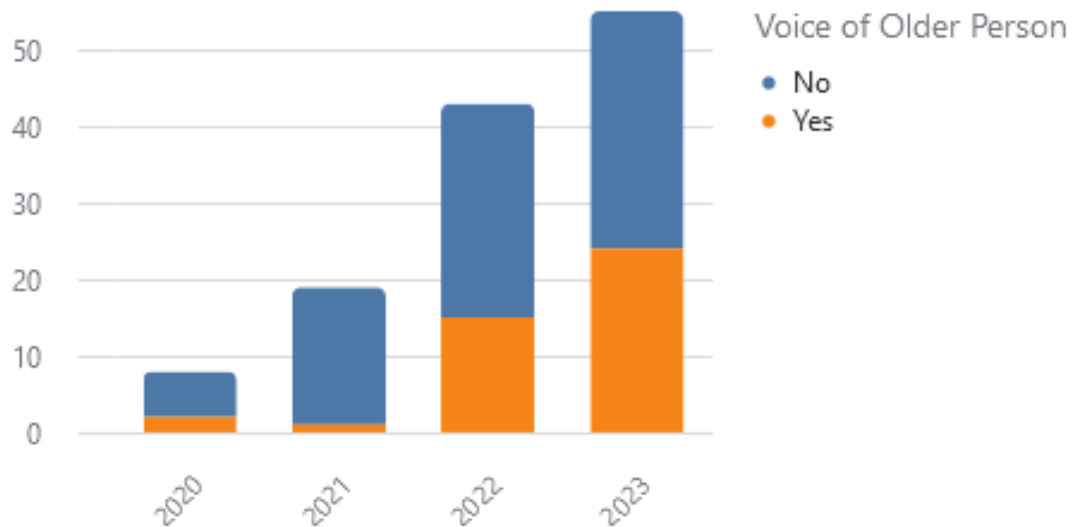
HAAG participated in the 'Homes for People' NSW Launch



Dini Liyanarachchi meeting with independent candidates and MPs in the lead up to the NSW election.

With the increasing frequency of meetings with decision makers, our volunteer lived experience advocates have managed to keep pace, attending as many meetings as possible to ensure the voices of older people are heard.

Lived Experience Advocates at meetings with decision makers



"I want to speak up, even though my voice shakes" NASH member Marie Sillars after giving evidence at the NSW Parliamentary Inquiry in Older Persons Homelessness



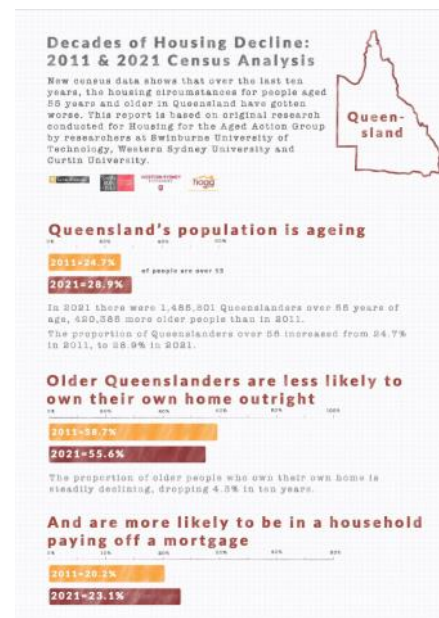
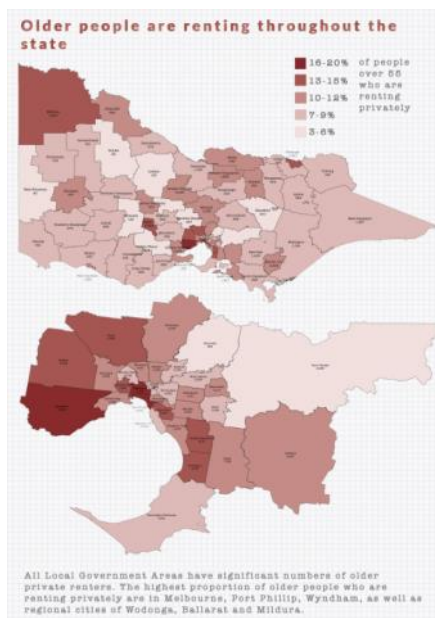
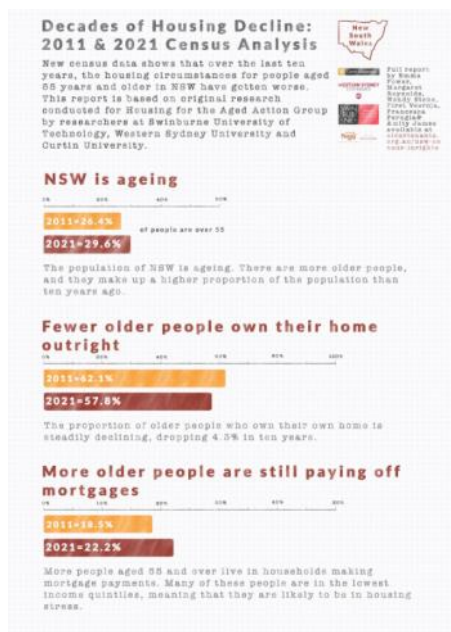
Top left: Housing Older Women (HOWM) representative speaking at the Community Development practice day in Brisbane

Bottom Left: HOWM Organisers with HAAG worker at the Queensland Housing summit

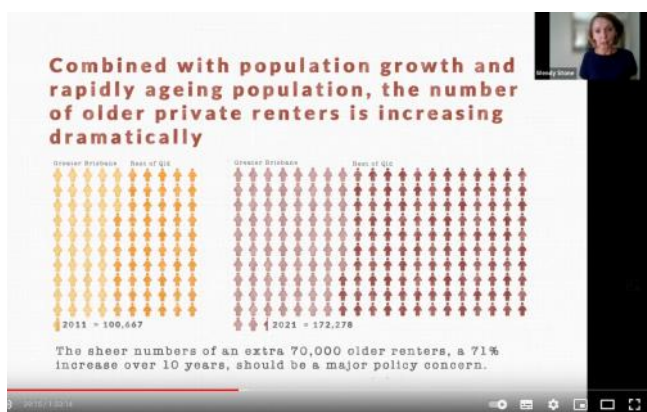
Top Right: HAAG at the launch of the Housing Older Women's Support service in Queensland, established as a result of our joint advocacy with HOWM, QShelter and Footprints Community

REPORTS AND SUBMISSIONS

We published **5 reports** and made **6 submissions** to influence government bills and inquiries. Our series of state-by-state reports 'Decades of Housing Decline - 2011 and 2021 Census Analysis' were influential in proving the need for housing provision and service responses in NSW and Queensland, and fed into our federal advocacy focus at the start of the 2023-2024 financial year.



These reports were published by our research partners from Swinburne, Western Sydney, and Curtin Universities.



Professor Wendy Stone speaking at the online launch of the [Decades of Housing Decline Queensland report](#), alongside HAAG, QShelter, and Footprints Communities' Housing Older Women's Support Service.

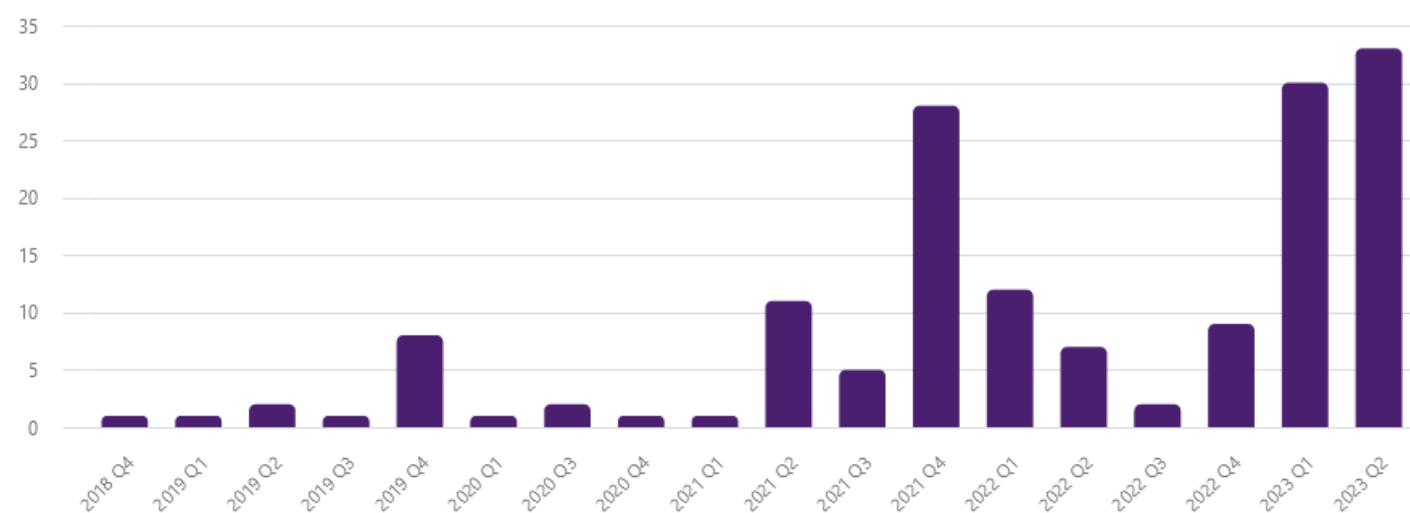
Associate Professor Emma Power speaking at the launch of the [Decades of Housing Decline NSW report](#), alongside Older Women's Network NSW, MPs Alex Greenwich, Rose Jackson and Jenny Leong.



"HAAG is an organisation that has worked effectively for decades to assist senior Australians find safe, secure and affordable housing. I am proud to tell representatives at all levels of government that I belong to HAAG and NASH."

HAAG held **74 professional education sessions** in 2022-2023, up from **52** in 2021-2022. These sessions were very well attended, **with a total of 1248 participants**, up from **267** in the previous year.

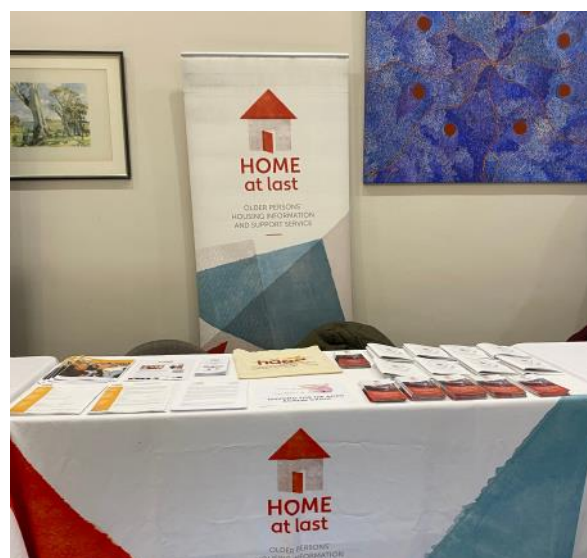
Professional Education sessions by Quarter, 2018-2023



“Heart breaking. Everyone deserves shelter. I’ve seen first hand how homelessness effects every part of someone’s life and mental health. Thankyou for coming, we appreciate the work you do” - Professional education participant



Fiona Waters presented about HAAG’s LGBTIQA+ Older peoples housing project, and our achievement of Rainbow Tick accreditation, at the Better Together Conference in Adelaide.

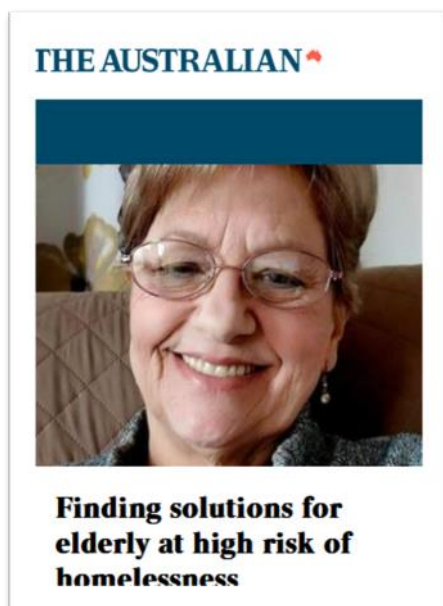
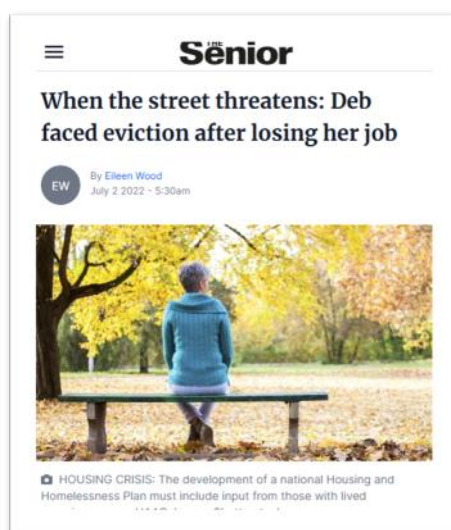
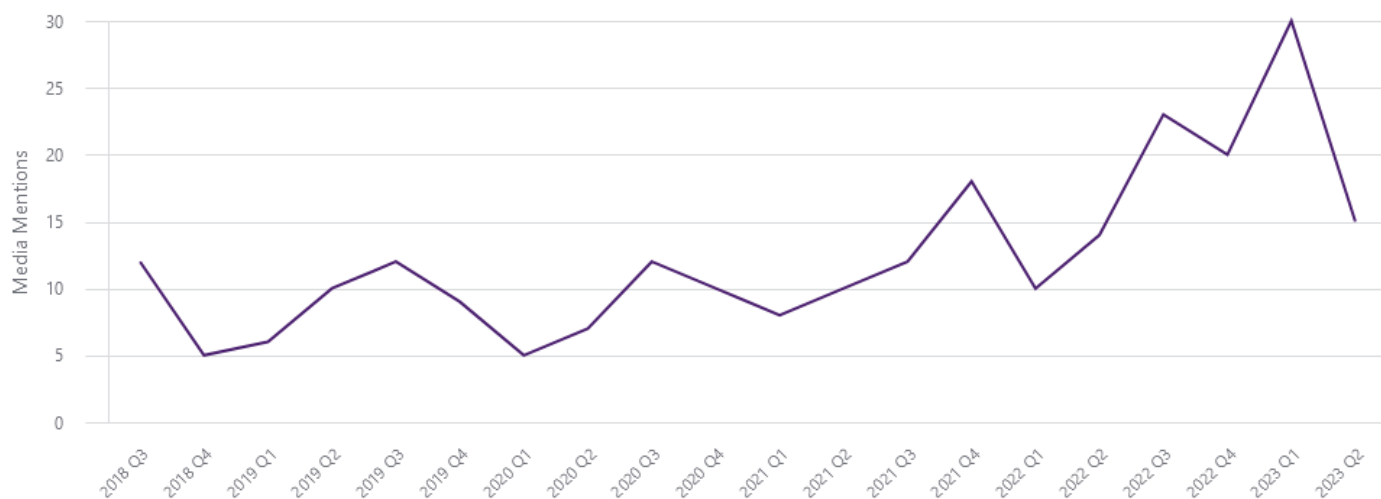


Information about our Home at Last Service being shared at Financial Counselling Victoria’s forum ‘Priceless- The Unpaid Contribution’.

HAAG in the News

HAAG featured in the news **65 times this year**, up from **33 the year before**. Our service delivery, community education, and research reports and advocacy all feed in to increasing our media reach. We are becoming the go-to organisation for media stories about older people's housing issues and influencing the national conversation about homelessness.

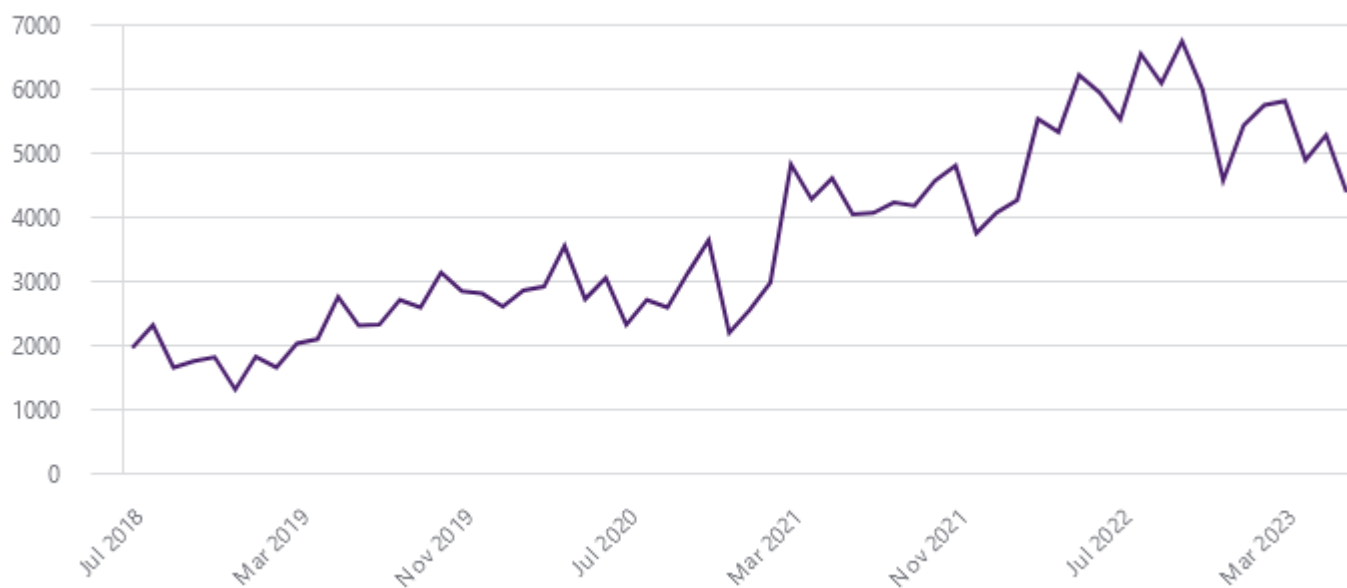
Media Mentions by Quarter, 2018-2023



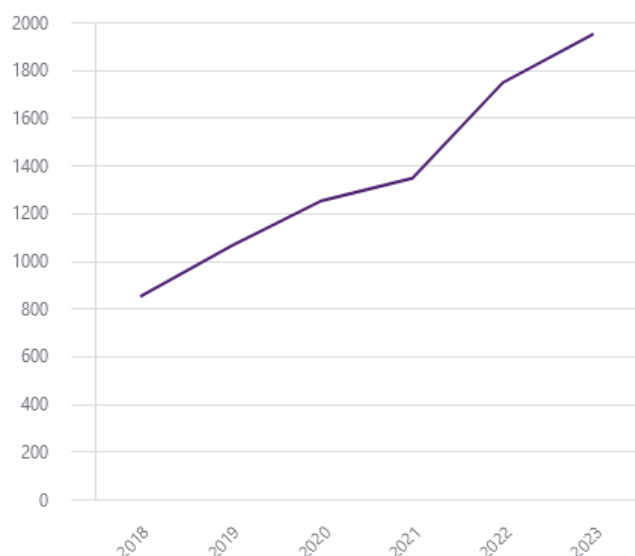
MEDIA AND COMMUNICATIONS

Monthly visits to our website peaked in October 2022, and 2022-2023 was the busiest year our website has experienced.

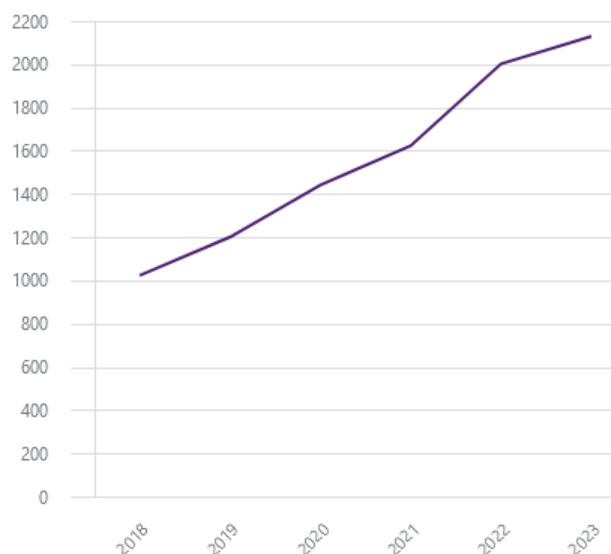
Monthly website sessions, 2018-2023



Facebook Total Followers



Twitter Total Followers



Although our total followers on Facebook and Twitter have continued to rise, audiences have been leaving those platforms. Therefore HAAG has broadened our social media presence to include Instagram and Mastodon.



oldertenants.org.au



@HousingfortheAgedActionGroup



@H4theAAG



haag@mastodon.social



@HAAGHomeAtLast



@HousingfortheAgedActionGroup



3CR 85 AM Every second and fourth Wednesday 5:30pm to 6:00pm oldertenants.org.au/podcasts



Honouring our Heritage

Elevating the voices
of older people in all
our work

Collage shows photos of HAAG's members and supporters at
HAAG meetings, protests, get togethers and public forums

Our membership base grew to **790** from **671** in the previous year.

New Members Joining by Quarter



"I joined HAAG to be an advocate for Older people in the community living in retirement villages of varied types, but also those in Community & Social housing and private rentals. It's important to give disadvantaged people a voice in government policy development"



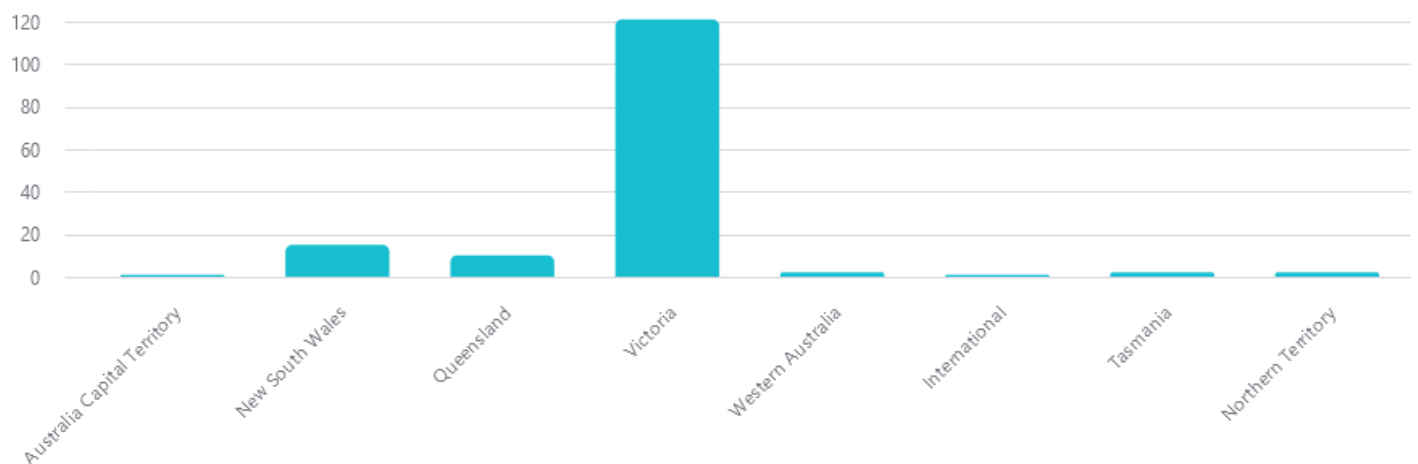
Members promoting HAAG at our Seniors Festival Stall at Federation Square.



Vanessa Heart receiving the Molly Hadfield Social Housing Volunteer Awards from Melissa Marino. Vanessa has been a driver of HAAGs membership growth, asking people in her community to join.

MEMBERSHIP AND WORKING GROUPS

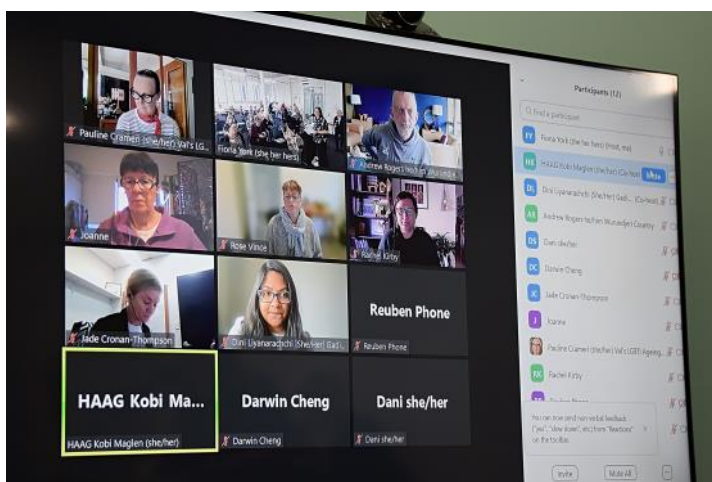
Home state of new members



While HAAG remains a Victorian based organisation, our National Alliance of Seniors for Housing, the NSW Lived Experience Advocacy Group, our work with the Housing Older Womens Movement in Queensland, as well as our move to host hybrid online and in person general meetings in the post pandemic period has attracted members from around the country.



Melissa Marino speaking to the crowd at our 2022 AGM

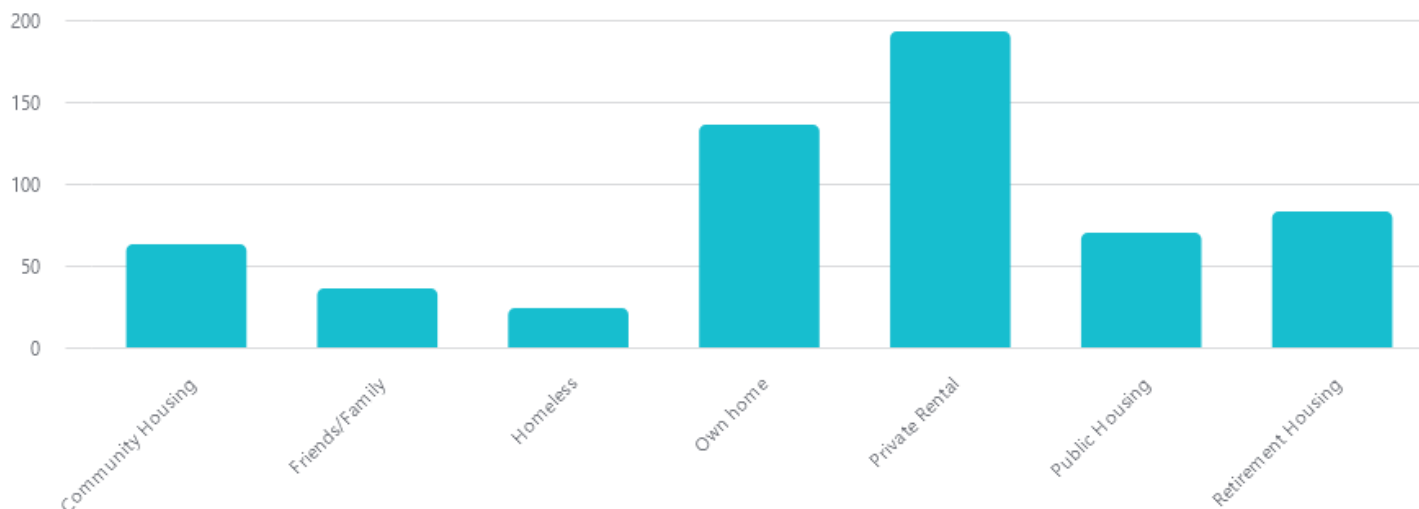


Members and staff 'zooming in' to our AGM from across the country



Housing Older Women Movement Queensland Members Sharon Redmond and Maggie Shambrook visit Fiona York at HAAG's Melbourne office

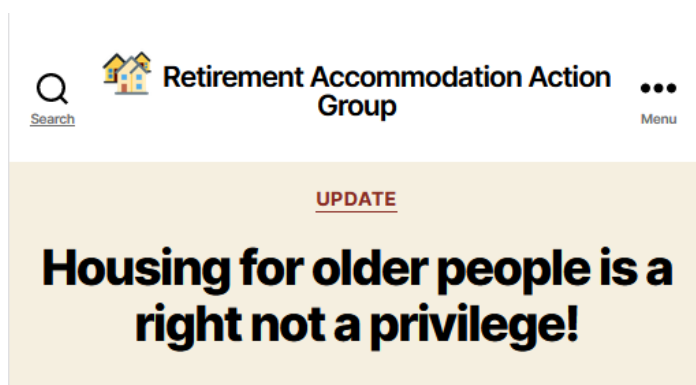
Member's Housing Type



HAAG supported members in campaigns to defend Public Housing, including at Barak Beacon estate in Port Melbourne, which despite building a big support base was demolished by Homes Victoria.

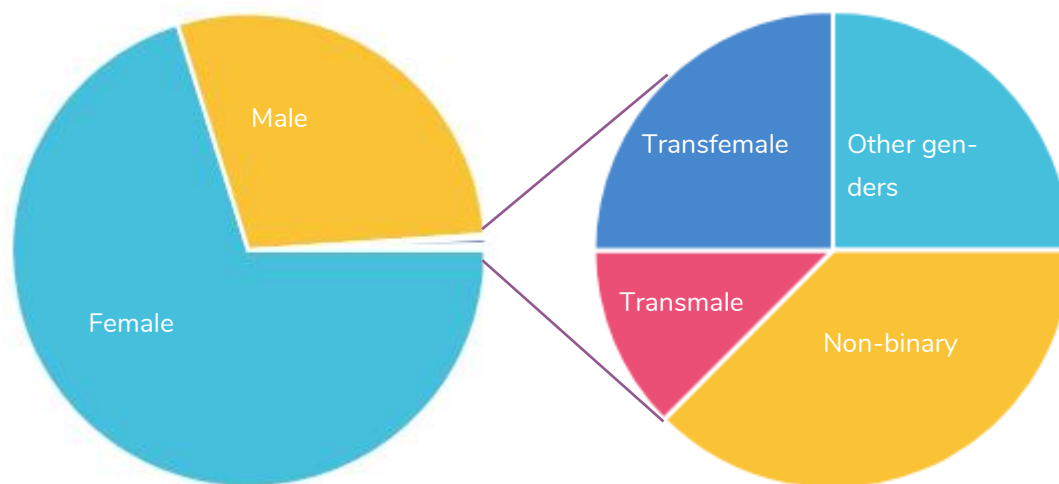


Our Retirement Accommodation Action Group (RAAG) was key to HAAG co-hosting a Residential Parks Roundtable with the Commissioner for Residential Tenancies. The event was attended by over 70 residents and resulted in an influential briefing paper calling for widespread reform.



RAAG continued to meet monthly throughout the year. They established a new website and blog at raag.oldertenants.org.au to share information about their activities.

Genders of members



70% of HAAG members who choose to identify their gender are female, reflected in our focus on older women's homelessness. 1% of our members have gender-diverse identities, reflecting the work of our LGBTIQ+ working group making our service welcoming and inclusive for people of diverse genders and sexualities, and promoting our services in their communities.



Members of HAAG's LGBTIQ+ working group proud to complete peer-education training

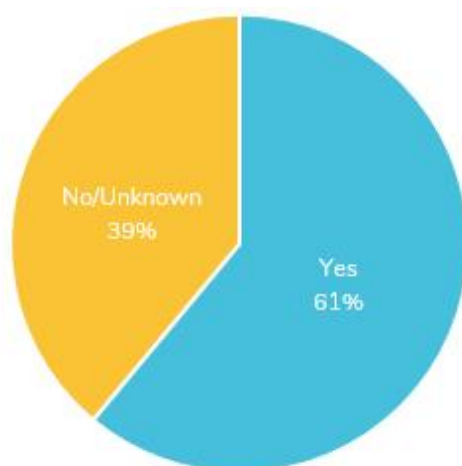


LGBTIQ+ peer educators held housing information sessions for older people in libraries and community centres across Melbourne.

Fiona York (left) and Jo Waite (right) presented evidence about older LGBTIQ+ homelessness to Senator Janet Rice (centre) at the Senate Inquiry into Poverty



Cultural and Linguistic Diversity of Home at Last Clients



The high proportion of Culturally and Linguistically Diverse (CALD) clients is thanks to the work of our CALD working group, which ensures HAAG is a welcoming and inclusive place, whilst spreading awareness of our services in CALD communities.



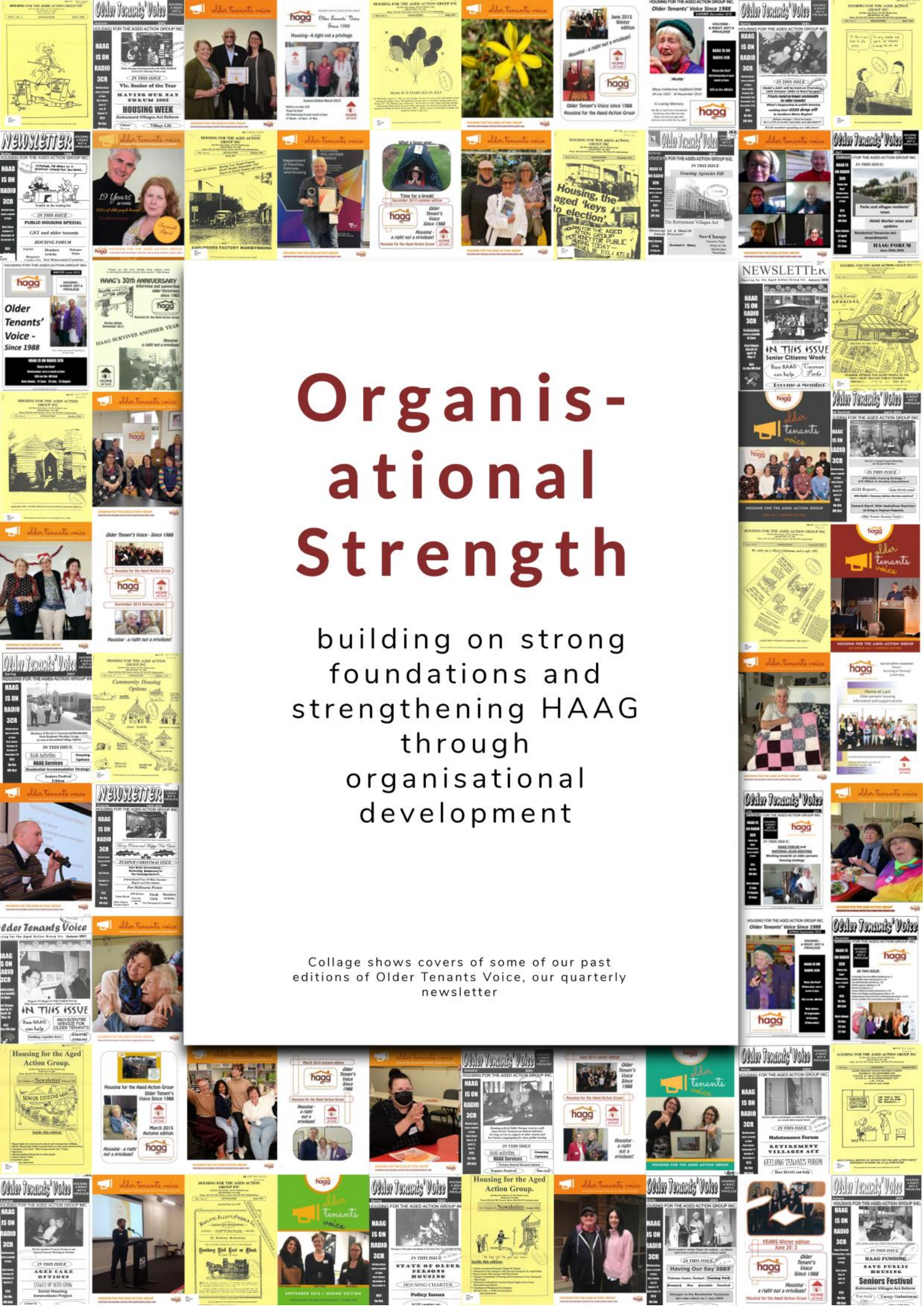
CALD Community educator Hoda Nahal giving a community education talk at Ladies Club 60



Rebecca Cook and Vanessa Heart giving a community education talk at Dallas neighbourhood house



Our community educators have been visiting libraries and neighbourhood houses across the city and Goulburn Hume region holding Accessing Affordable Housing Information sessions.



Organisational Strength

building on strong foundations and strengthening HAAG through organisational development

Collage shows covers of some of our past editions of Older Tenants' Voice, our quarterly newsletter



With my second year in the role as Treasurer now complete, I'm very pleased to present to members our financial statements for the period ending 30 June 2023. Once again, we have covered our commitments and increased our equity position. Our cash reserves are healthy, and we are in a strong financial position to support our strategic plans, our vision, and our mission.

HAAG had a very busy and productive year in 2022-2023. This increased activity is reflected in our financial statements, showing a 22% increase in revenue when compared with the previous year's earnings, but a lesser 10% increase in expenditure, the outcome of which is a \$521,416 surplus. Our equity position now stands at \$1,476,114.

The surplus is noteworthy, but also noteworthy is our anticipated and planned-for budget deficit in the year ahead. Our programs do not fit neatly into the parameters of a one-year financial cycle, often overlapping into future years' work commitments. Hence, whilst we are pleased to recognise this surplus, we equally recognise that these funds are earmarked for projects that will take place during the 23-24 financial year.

HAAG continues to support and advocate on behalf of members, and we do this by investing all available resources in a manner that we hope will directly or indirectly benefit them.

Fundamental to the financial stability of HAAG is the recurrent funding we receive from the state Department of Families, Fairness and Housing (DFFH), the Department of Justice and Community Safety (Consumer Affairs Victoria). We wish to thank our government partners for their ongoing support.

We received funding from the federal Department of Health and Aged Care in the first six months of this financial year in the form of ACH funding (Assistance with Care & Housing). This has transitioned into care

finder funding, and we now have tenders with six Primary Health Networks (PHNs). Our thanks to the Department and to the Primary Health Networks for their financial support.

HAAG successfully partnered with or received philanthropic grants from the following organisations, listed alphabetically:

- COTA Australia Ltd– Aged Care Service Navigator project (complete)
- The J.O. & J.R. Wicking Trust– Ageing on the Edge national project
- Ian Rollo Currie Foundation - Home at Last Regional Pilot project
- Liberty Financial Pty Ltd – LGBTI Elder projects
- Lord Mayor's Charitable Foundation – Youth in Philanthropy
- The Trustees of the Ducas Paul – Home at Last brokerage support for clients with a physical or mental health issue
- Street Smart Australia – CafeSmart and Make-a-Home grants.

We extend our thanks to these organisations for their financial support of some very important projects.

Our sincere thanks go to the following non-member organisations for their generous donations in support of our work:

- Equity Trustees Workplace Giving
- GW Vowell Foundation
- Liberty Workplace Giving
- Manoranjna and Chengaleth Sivasankar Endowment

Most importantly, we sincerely appreciate the support we have received from the 35 generous individuals who donated to HAAG during the 2022-2023 financial year. Your contributions are gratefully received!

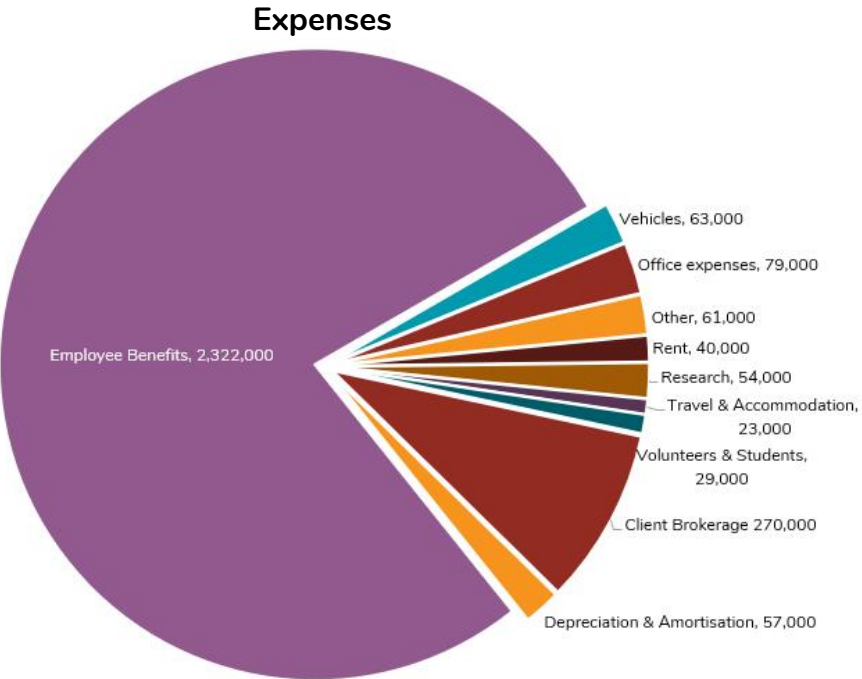
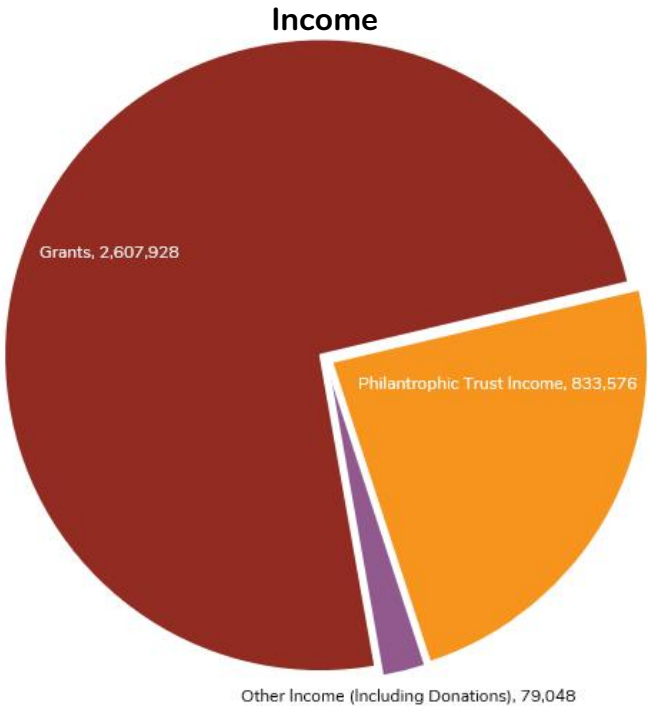
In conclusion, I want to thank the finance sub-committee: Kris, Andrew, and Sue. They are a talented team to work with and they contribute invaluable advice. Thanks to the committee for all their support during the year. Finally, my thanks to Fiona and Libby for their continued help during the year for which I am truly grateful.

Yours sincerely,
Karen Abols, Treasurer

AUDITED FINANCIAL POSITION

Statement of Profit or Loss & Other Comprehensive Income

	2023	2022
	\$	\$
Income		
Revenue	3,520,552	2,877,187
Total Income	3,520,552	2,877,187
Expenses		
Accounting & consultancy fees	7,859	91,923
Audit expenses	4,850	4,525
Client brokerage	270,498	176,311
Depreciation and amortisation expense	57,354	32,055
Employee benefits expense	2,321,810	2,159,127
Finance costs	11,759	0
Project costs	0	0
Interest expense	0	17
Meeting expenses	3,367	4,853
Motor vehicle expenses	62,876	46,748
Office expenses	79,181	57,246
Other expenses	24,848	45,250
Rent & storage	40,076	74,360
Research project expenses	54,303	10,641
Training & development	8,655	4,841
Travel and accommodation	22,826	4,340
Volunteer & student expenses	28,874	16,437
Total Expenses	2,999,136	2,728,674
Surplus for the year	521,416	148,513
Total Comprehensive Income for the year	521,416	148,513



AUDITED FINANCIAL POSITION

Statement of Financial Position

	2023	2022
	\$	\$
Assets		
Current Assets		
Cash and cash equivalents	2,094,498	2,135,655
Trade and other receivables	184,904	36,765
Other assets	33,623	21,647
Total Current Assets	2,313,025	2,194,067
Statement of Financial Position		
As at 30 June 2023		
Non-Current Assets		
Plant & equipment	68,512	56,374
Right-of-use assets	440,713	-
Other assets	20,183	15,158
Total Non-Current Assets	529,408	71,532
Total Assets	2,842,433	2,265,599
Liabilities		
Current Liabilities		
Trade and other payables	144,135	97,873
Income in advance	408,430	901,305
Employee benefits	338,127	282,776
Lease liabilities	73,236	0
Total Current Liabilities	963,928	1,281,954
Non Current Liabilities		
Other financial liabilities	-	-
Employee benefits	26,041	28,947
Lease liabilities	376,350	-
Total Non Current Liabilities	402,391	28,947
Total Liabilities	1,366,319	1,310,901
Net Assets	1,476,114	954,698
Equity		
Retained Earnings	1,476,114	954,698
Total Equity	1,476,114	954,698

This is an extract from our full audited financial statement which is available online at

oldertenants.org.au/financial-statement-22-23



THE PEOPLE OF HAAG

COMMITTEE OF MANAGEMENT

Phyll Williams	Chairperson	Retired November 2022
Pam Young	Chairperson	Appointed November 2022
Maeve Browne-Cooper	Secretary	Current
Karen Abol	Treasurer	Current
Kris Spark	Vice Chairperson	Current
Hoda Nahal	General Member	Current
Andrew Rogers	General Member	Current
Pauline Crameri	General Member	Current
Margaret O'Loughlin	General Member	Current
Ann Brownell	General Member	Appointed November 2022

VOLUNTEERS AND WORKING GROUP MEMBERS

Bee Teh	Helen Rawlinson	Peter Hansen
Beth Fuller	Jacqueline Khouri	Pricilla Makea
Beverley Williams	Jennifer Brown	Ricki Spencer
Bonita Best	Jennifer Lonnergan	Robert Brierley
Carmel Perkins	Josephine Waite	Robyn Norman
Chuping Yu	Judy Duff	Rochelle Taylor
Danielle Keho	June Wilkinson	Rosemary Jones
Davinder Mamik	Lee Lim	Ross Dawson
Dennis George	Lyn Bailey	Sue Marino
Dianne Hill	Lynn Slade	Vanessa Heart
Frances Every	Maggie Shambrook	Vera Considine
Garry White	Marie Chase-Sillars	Vicki Gutsjahr
Georgie Yovanovic	Max Primmer	Vijay Laxmi
Glenda Roberts	Michelle Cook	Vivian Dawood
Greg Dollin	Pauline West	Wendy Morris
Greta Angel		Yukiko Ueno

STAFF

Familiar Faces

Anne Maher
Christine Stapleton
Chung Cheng
Claire Hurren
Darwin Cheng
Dini Liyanarachchi
Dimitra Lagoudaki
Fiona Waters
Fiona York
Paola Posso
Hanh Vu
Joan Broughan
Joanne Maguire

Libby Heath

Luke Franz
Maria Cozzi
Melis Cevik
Naomi Gebert
Nese Duran
Rebecca Cook
Reuben Endean
Shane McGrath
Stephanie Agius
Susan McQueen
Theresa Dennis
Tristan Dang
Teresa Jasper

Farewell

Kobi Maglen
Laura Skepper

Welcome on Board

Esma Becirevic
Jodie Lawson
Leila Keating
Lorraine Stark
Natasha McLaughlin

Students

Jorelle Palanca
Gabrielle Falzon

790 + > 1000

HAAG members

Clients in contact



THANKS TO OUR PARTNERS AND SUPPORTERS

Advocacy Partners

Age Matters
Building Better Homes
Consumer Action Law Centre
Council of the Ageing (Aus, NSW, Qld, SA, Vic)
Council to Homeless Persons Victoria
Country Women's Association of NSW
Economic Media Centre, Australian Progress
Elder Rights Advocacy
Fair Go For Pensioners
Footprints Community
Homelessness Australia
Homelessness NSW
Housing Older Women Movement (HOW)
Macaulay Community Services for Women
Manufactured Home Owners Association
Mercy Foundation
National Shelter
Older Women's Network (OWN) NSW
Residents of Retirement Villages Victoria
Residential Tenancies Commissioner
RMIT Centre for Urban Research
Shelter (NSW, SA, Qld)
Switchboard Victoria
Tenants Union NSW

United Housing Cooperative
Uniting NSW
Val's Ageing and Aged Care
Victorian Council of Social Services
Women's Housing Company
Women's Electoral Lobby NSW

Research partners:

Swinburne University of Technology
Curtin University
Western Sydney University
Fran Grant Consulting

Media Support:

3CR Community Radio
Kye White

Probono Support

Ashurst
Economic Media Centre

Legal Support

Rob Phillips

Accounting Support

Tony Sesto



HAAG staff in our newly expanded office, June 2023



HOUSING FOR THE AGED ACTION GROUP INC.

www.oldertenants.org.au

Phone: 03 9654 7389

1300 765 178

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247 - 251 Flinders Lane

Melbourne Vic 3000